

C&C Onboarding Account

Overview

Step by step process on how to onboard new

- Corporate Group
- Accounts (part of an existing Corporate group on C&C)
- Contacts (part of accounts on C&C)
- Products

Concerned profiles:

SALES MGR / DIR

SALES REPS

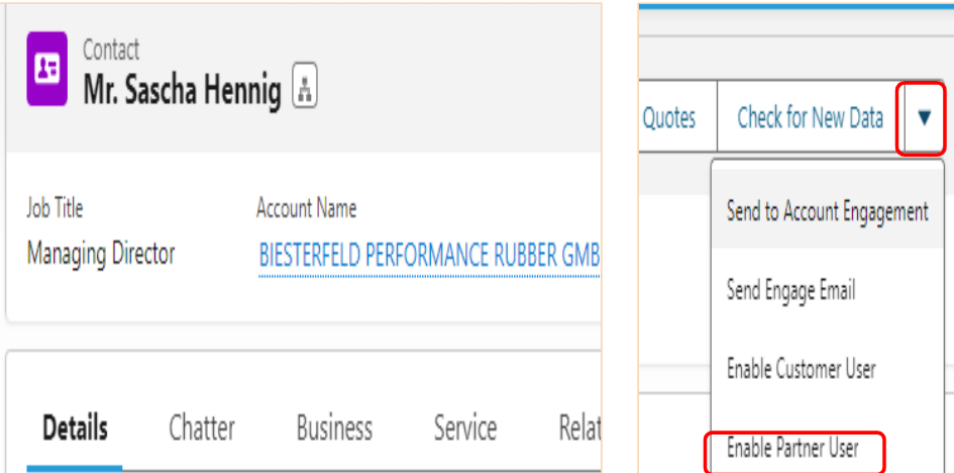
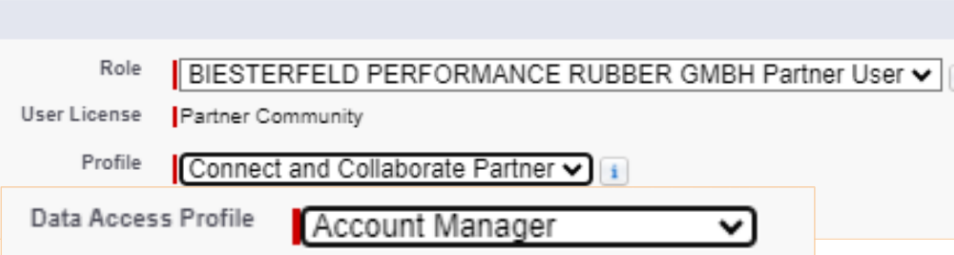
Step-By-Step

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Step 1 - In Icare	
SALES REPS	
1 . 1 O n b o a r d n e w C o r p o r a t e G r o u p	Account BIESTERFELD POLYBASS S.P.A. A use or end-user is space/military(excluding NATO / S.Korea) Sanctions Compliance team, the Group Compliance Officer and Details Chatter Aggregated Financial Per Account Information SKA Account Owner Margaux Richard de Foucaud Account Name BIESTERFELD POLYBASS S.P.A. Account Name (Local Language) SAP Code 0000425262 PRS Code (Account) 425262 RCS code (Account) Corporate Group BIESTERFELD AG - PARENT ACCOUNT

1 . 2 On board new Corporation	On the Parent Account, Check box "Partner Corporate group"	Account BIESTERFELD AG - PARENT ACCOUNT Account Owner Admin User GBU Segment Key Distributor Reporting Region ECCO Details Chatter Aggregated Financial Perfor... Parent Overview Related NPS Si Account Information Account Name BIESTERFELD AG - PARENT ACCOUNT Account Owner Admin User Account Record Type Corporate Group Record Type PRS Code (Corporate) 801018 RCS Code (Corporate) GRCL204119 Partner Corporate Group ☒
1 . 3 On board new Account	Go Back to the Account, top right hand side, click on the arrow	Account BIESTERFELD PLASTIC GMBH + Follow New Contact New Meeting Report 360 view
1 . 4 On board new Account	On the account Click on the Enable as a Partner If the account is already set up on the C&C portal, the option Enable as Partner will not be visible Debug: If already enabled, field "ispartner" (hidden for some users) is Yes	Account BIESTERFELD IBERICA, SL + Follow New Contact New Meeting Report 360 view Account Owner Lara Simas GBU Segment Key Distributor Team Cluster Channel Partners & Digital Sales Reporting Region ECCO EMGA Region Europe Account Site SANT JUST DESVERN Warnings Distributors - please make sure a Compliance Statement (Appendix 13 of the Group Program) completed by the Distributor is sent to the Export Control & Sanctions Compliance team through mailbox: trade.control@syssco.com For a new projected activity please fill the Appendix 15 - Approval Request if the activity matches one of the following criteria: a) involves controlled Product, Technology, software and Services destined to a customer located in a country at risk / Distributor or has a change of delivery channel; b) concerns a sanction to Russia/Belarus (import, export); c) is related to the development, manufacturing, test and assistance of computing and semiconductor products in China (including Hong Kong and Macau); d) involves to a new customer in China when exporting from UK; f) is related to an end-use or end-user is space/military; Australia / Japan / New Zealand / Israel; g) involves a company from prohibited countries located outside of their home countries; h) is related to any sensitive operation identified by TCO and SO. The form will be automatically sent to the Export Control & Sanctions Compliance team, the Group Compliance Officer and the approval before you can proceed. Details Chatter Aggregated Financial Perfor... Reports Business Financial Service Distribution Tracking Related NPS Survey Results Insight Activity Files New Deal Opportunity New Quote Edit Create Sample Create Competitive Intelligence Challenge GBU Segment View Account Hierarchy Printable View Enable As Partner

1 . 5 O n b o a r d n e w C o n t a c t	On the Contact, Select (top right arrow Enable Partner User). You will be redirected to User Record	
1 . 6 O n b o a r d n e w C o n t a c t	On the User record, fill the missing info (Profile: 'Connect & Collaborate Partner'). Data Access profile is not relevant (you can select Account Manager) a. Upon Saving, the user will receive an email to set his/her new password	
1 . 7 O n b o a r d n e w C o n t a c t	Email received by the contact	----- Forwarded message ----- From: SpP Connect & Collaborate <connect-collaborate.support@syensqo.com> Date: Thu, Mar 7, 2024 at 9:03 AM Subject: Sandbox: Welcome to Connect & Collaborate To: noccito@gmail.com <noccito@gmail.com> Hi Sascha, Welcome to Connect & Collaborate! To get started, go to https://syensqo-icare--uat.sandbox.my.site.com/partner/login?c=9sJRQkS4DLG59HPjQgcV54FejYmVMiSNk4qjRCITj6w53vMfkssEXr5tC_uI7qjffZLanYfvG_on0_iUIOm_s1maP6d59SvaeNRsNeDBB2C2JzOMzWZgCMXaXONcDI9youg_zoOhqUyJw1ASoTY7RWjXnzkwaebX7Kz5H0OyqYWWU7fPiBRtp1uniam6nAPaOT2y0 Username: noccito@gmail.com.invalid Thanks, Syensqo CRM

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If the distributors contact do not see a product in his product /sample /technical request on the portal, Go to Partner community Product, and create new **Partner Community Product**

New Partner Community Product

Information

* Partner Community Product Name

LF-Amodel 1930 HS NT-9

* Account

BIESTERFELD AG - PARENT ACCOUNT

Product

LF-Amodel 1930 HS NT-9

Cancel

Save & New

Save

Step 2 -

SUPPLY CHAIN & QUALITY

Related articles

Need help?

Unable to render {include}

The included page could not be found.