

Syensqo Google Drive Migration

🚨🚨 KEY ALERT!

If you lose access to a **Drive folder or file**; and are presented with a **Can't access item** screen (like pic further below); you are likely trying to follow a link to a no longer available Solvay item. Get a direct link to the Syensqo copy quickly, by using the [Google Drive - Redirection Tool](#)

For Google Site's access issues; please see the wiki: [Google Sites Separation](#)

Most My Drive and Google Shared Drive files owned by Syensqo users will be moved on March 26th without changes (ie. links, bookmarks, Drive attachments will all function normally.) Essentially, you won't even notice they have been moved; they'll just work like they always have.

However the following two notable exceptions apply:

Transitions from Solvay to Syensqo owned Drive files **(Replaced with Syensqo-Only copies)**

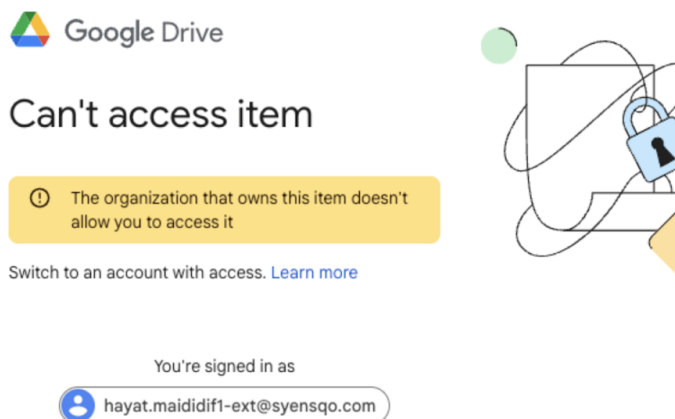
Starting March 10 and onward we will end any remaining Syensqo user access to Solvay owned Google Drive content. There are some exceptions for a select group of users authorized to continue collaboration; for more details see: [TSA User access](#).

In their place, users have been provided Syensqo-only copies. In general, we have made an attempt to communicate to users when items they access are affected; but due to the nature of Google Drive, this is not possible in all cases.

Additionally, an unfortunate impact of working with new Syensqo-only copies, is that all existing links/references to these items will no longer work (as they point to the Solvay owned originals); this includes Drive item bookmarks and links; as well as Google Sheet lookups to other sheet, etc.

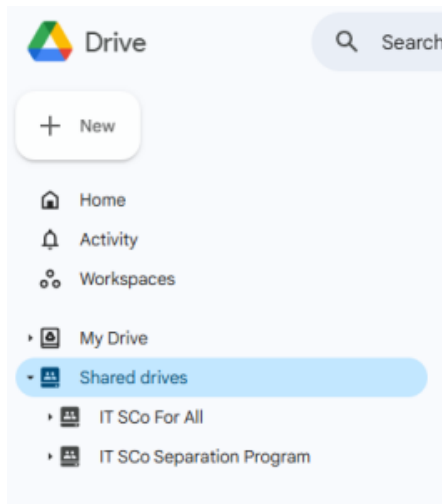
How to find Syensqo-only Drive file copies

If you find that a Google Drive item you previously accessed, is now blocked, presenting the screen below; this is most likely the cause.



In most cases, a Syensqo-only copy of these Drive items has been made and is available to you. You can find these copies by:

- **BEST OPTION: [Google Drive - Redirection Tool](#):** Bookmark this tool and use it to quickly enter the broken Solvay version URL and be provided the working Syensqo link.
- **Search:** If you know the name of the file, search for it; using the advanced search options to find it.
- **Google Shared Drive:** If the item was in a Google Shared drive you were a member of; you can likely find the new drive copy listed in your list of Shared Drives



Syensqo Drive sharing changes

If you are presented with a **You Need Access** form (as seen below); for a Drive item you previously could reach, it is likely that as part of the cutover preparation; some sort of company wide sharing setting was removed (see example, **Anyone in Syensqo** further below). You can use the form to reestablish access



You need access

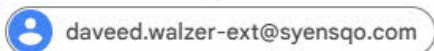
Request access, or switch to an account with access.

[Learn more](#)

Message (optional)

Request access

You're signed in as



Example: Sharing access with “Anyone in Syensqo”

As part of the cutover preparation, on March 24, any item set to share with “Anyone in Syensqo”, will be reset to Restricted sharing; meaning only users /groups specifically listed in its share list will retain access. If you are the drive/folder or file owner, you can set sharing back to **Anyone in Syensqo** after the cutover is complete later that day.

