

Useful Cards IM

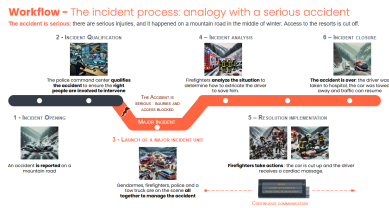
Welcome to your ultimate toolkit!

Think of this space as your personal **cheat sheet central** — packed with all the key cards you need to **navigate processes like a pro**.

Whether you're looking for **quick refreshers**, **extra insights**, or **a handy guide to help you master the flow**, these cards are here to **support you every step of the way**.

It's giving *Back to School vibes*, but way more useful — helping you **adopt processes faster** and **build the knowledge you need to shine**.

What is a Major incident ?



What is a Classic incident ?

