

How to terminate Free Account (standalone account)

1. Ask user to login to their account with username and password and terminate the standalone account. See the steps [HERE](#)
2. Ask Mailjet team to remove the Free email(of standalone account), and once mailjet confirmed then re-send an invitation from Syensqo account.
3. ask User click the link in the invitation and put the username-password. If they cannot remember the password please ask them to [reset password](#)