

Fire Fighter - Access and use

Detailed Guide

1. Link [documentation](#) to request a FF in GRC (link to request Syensqo FF: https://grcprd.syensqo.com:44375/sap/bc/webdynpro/sap/grac_uibb_end_user_login?sap-client=400#)
2. Link for [documentation](#) to use the FF once you are logged on production (WP1 or PF1) and [Firefighters / GRC - Rules & Guideline SCMS](#)
 - a. Transaction /GRCPI/GRIA_EAM
3. To find who has used a FF you can look at table
 - a. /GRCPI/GRIAFFLOG

We have two kind of fire fighters, what we call T1 and T2.

T1 is equivalent to sap all, it has to be requested only for very special occasion are the approver are not part of the team.

T2 is the common fire fighter, can be requested on demand but related to a business request or a ticket.

[The rules & guidelines document](#)

Approver documentation

- [Documentation here](#)

Procedure to import TR in an emergency (outside daily job)

Fire Fighter FF_SM_UC1_T2 or FF_SM_UC2_T2 must be requested usually by the Change manager of the UC.

Transaction to execute on PS2 to change the status of the UC in Charm : SM_CRM - to change the status from "Authorized for PRD" to "Imported into PRD"

List of users who can approve the FF: [FF_SM_UC1_T2 Approvers on June 2024](#)

(To know the up-to-date list of people who can approve the FF request, it is necessary to open a Service One request (SAP Authorization Request for information))

See the slide [Procedure to import TR in emergency](#)



Articles connexes

- [Fire Fighter - Access and use](#)