

Your IT Counterpart

In IT, there are different people closely working with the business on dedicated topics



Explore the table below to **find your IT Counterpart**, who will guide you to the best solution.

If you are unsure which IT Counterpart to contact, please reach out to the Portfolio team for assistance:

Portfolio Team Contacts:

- [Tomas Kempynck](#)
- [Mégane Junqueira](#)

Note: Each IT Counterpart's name is linked to their email. Simply click on the name to open Google Mail and start drafting your message.

Domain	Key Topics	IT Counterpart
Digital Growth & Innovation The mission is: • Create competitive advantages by delivering seamless, unique experiences at scale. Using data, technology, automation, and personalization, we simplify interactions with 'SCo' and add value at every touchpoint. • Leverage internal and external knowledge to reduce time to market, drive faster and cost-effective innovations through in-silico methods and automation, and accelerate our sustainability agenda for differentiation. <u>Head of Digital Growth & Innovation:</u> <i>Vincent Colegrave</i>	Marketing & Communication <u>Topics:</u> • Lead Management; • Marketing Automation; • Online Presence; • Tracking & Reporting; • Campaign Support; • Sample Management	Mathilde Lascombes
	Sales Enablement <u>Topics:</u> • Sales Automation; • Insights and Reporting capabilities (Dashboards); • Data & Process Governance; • Voice of the Customer (VOC); • Contract Management, • Opportunity Management.	Rogerio Dias

Data & Pricing <u>Topics:</u> • Pricing Transparency Dashboard; • Forward Looking / Predictive capabilities; • Data Lake to support scalable analytics; • Quoting and Campaigning.	<i>Rogério Dias</i>
Digital Mining <u>Topics:</u> • Digital Solutions for Industrial Mining; • SolvExtract; • SmartFloat.	<i>Marcelo Morales</i>
Support Innovation <u>Topics:</u> • Provide the right service to R&I; • Support LabPC, Automation, Mod&Sim, etc; • Own the delivery and as well as the RUN of CR&BF Solutions	<i>Julie Mijajlovic</i>
Automatize Innovation <u>Topics:</u> • Automation IT systems; • LabPC Management; • Modeling & Simulation; • Equipment Data Acquisition.	<i>Marie Goavec</i>
Promote Innovation <u>Topics:</u> • Lab Informatics; • Knowledge & Archives Systems; • Product Information Management Systems; • Innovation Processes Systems; • Intellectual Assets Management Systems.	<i>Mark Kwasnik</i>
Data (R&I) <u>Topics:</u> • Focus on the delivery of the Datalab Product; • Simple-safe solution to access & Valorize R&I Data with predictive-analytics for all market users.	<i>Emma Glasson</i>
Data (Architecture) <u>Topics:</u> • Data architecture • Business intelligence • Future data fabric / Data lakes • Process mining (Celonis)	<i>Guillaume Muller</i>

	Sustainability <u>Topics:</u> • Environmental, Social, and Governance (ESG) reporting; • Sustainable Portfolio Management (SPM) tool; • Life Cycle Assessment of product; • Product Carbon Footprint.	<i>Ira Banerjee</i>
	CRM Platform <u>Topics:</u> • Dev, Support & Maintain of Core and iCare CRM; • Dev of engagement layer for Marketing Sales and Service Automation towards our customers; • HSE (Health, Safety, and Environment).	<i>Hugo Rosario</i>
	Ecommerce & Portals <u>Topics:</u> • Self Service support; • eCommerce Portal; • MySyensqo Portal; • Voice of the Customer; • Complaint handling; • Omnichannel Support; • Service Automation.	<i>Jean Christophe Thuan</i>
Digital Operations The mission is to be trusted business partners, empowering strategic goals through digital excellence. By understanding needs and challenges, collaboration focuses on designing, implementing, and supporting innovative solutions that enhance efficiency, growth, and productivity. Leveraging technology, new opportunities are unlocked, sustainable value is delivered, and industry progress is driven forward. Head of Digital Operations: <i>Filipa Goujard</i>	Manufacturing <u>Topics:</u> • PIMS / MES Systems; • ITAR.	<i>Jean-Luc Rosse</i>
	Quality, HSE and Traceability <u>Topics:</u> • Industrial Quality systems; • HSE (Health, Safety, and Environment); • Traceability.	<i>Martina Gatti</i>
	Supply Chain, Planning & Scheduling, Logistics <u>Topics:</u> • Supply Chain; • Planning; • Scheduling; • Logistics.	<i>Marielle CHAUME</i>
	Star Tek & Operational Performance <u>Topics:</u> • Ind Data Lake; • OEE, Perf. Management; • IOT; • Data Reporting & Visualization.	<i>Romain Clerc</i>

	Global Trade (GTS) <u>Topics:</u> • Trade Compliance; • Customs Management & Classification; • FTA Management.	<i>Leandro Taglianeti</i>
	Procurement <u>Topics:</u> • Sourcing • Buying	<i>Filipa Goujard</i>
	Finance <u>Topics:</u> • General accounting • Treasury • T&E	<i>Sofia Pintado</i>
Taking Care of Explorers & Corporate Functions The mission of Taking Care of Explorers & Corporate Functions is to be trusted business partners, empowering strategic goals through digital excellence. By understanding the needs and challenges of HR, Financial and General Counsel, and Procurement, collaboration focuses on designing, implementing, and supporting innovative solutions that enhance efficiency, growth, and productivity. Leveraging technology, new opportunities are unlocked, sustainable value is delivered, and organizational progress is driven forward. <u>Head of Taking Care of Explorers & Corporate Functions:</u> <i>Simon Mertens</i>	HR & General Council <u>Topics:</u> • Talent Management • Payroll • Time Management • General Council	<i>Simon Mertens</i>
	Integration <u>Topics:</u> • Integration/interface works • RPA	<i>Ian Heawood</i>
	ERP <u>Topics:</u> • SAP Master data • SAP Technical capabilities	<i>Jean Vernade</i>
IT Infrastructure Platforms The mission of IT Infrastructure Platforms is to Empower global operations and enhance productivity with seamless, secure, and efficient IT infrastructure. Our comprehensive solutions include: Global Network Solutions; Hosting Systems; Telecom & Voice Solutions; Delivery Foundations; Productivity & Collaboration Tools; Documentation & Knowledge Management; Workstation Devices & Mobility; Printing Solutions; Onboarding, Crossboarding, and Offboarding; Cybersecurity. These services ensure robust support for our organization's technological needs. <u>Head of IT Infrastructure Platforms:</u> <i>Boris Foiselle</i>	Network & Cyber Security <u>Topics:</u> • Network • Identity & Access Management • Security Operations Center • Cybersecurity	<i>Hachem Osmani</i>
	Hosting & cloud <u>Topics:</u> • GCP - AWS Landing Zones • Cloud Devops • On Premise • ITAR • Cost Management	<i>Li Lian Tan</i>

	Workplace <u>Topics:</u> • Productivity • Collaboration • Documentation • On/off boarding • Software Distribution • Workstations / Printings • Mobile & Voice	James Kyndt
	IT Delivery <u>Topics:</u> • SOC • Infra Delivery Managers • Delivery foundations • ITSM	Nicolas François
	IT Services <u>Topics:</u> • Regional support • Local support • Sites Transition • Build / Obsolescence	Maik Bierbass
	Facilities <u>Topics:</u> • Site opening & closing • Facilities related applications	TBD
CISO office The mission of the CISO Office is to safeguard Syensqo's manufacturing operations, protect and enhance our digital assets, and ensure the security and confidentiality of sensitive information, we are committed to proactive cybersecurity leadership and innovation. By fostering a culture of cyber safety, we aim to maintain robust defenses and uphold the highest standards of information security. <u>Head of CISO Office:</u> Damien Avril	Cyber Security Compliance <u>Topics:</u> Implement a risk-based security controls framework to safeguard the integrity, confidentiality, and availability of company information.	Andrea Jain
	Governance & Awareness <u>Topics:</u> Establish a robust cyber governance program by adopting a risk-based approach to developing cybersecurity policies and standards. Additionally, implement an awareness program to foster and enhance a strong cyber culture.	Chris Roth
	Cyber Threat Intelligence <u>Topics:</u> Deliver intelligence on current and emerging cyber threats to support informed decision-making and enhance threat detection and response capabilities. Maintain close collaboration with Solvay SOC and DT SS.	Ioanna Sarika

	Risk, Audit & Compliance <u>Topics:</u> Coordinate the cyber risk management program, ensure centralized follow-up of various audit campaigns, and actively participate in cybersecurity and IT compliance efforts.	<i>Arthur Altounian</i>
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