

Process Use Case Patterns

Use Case pattern	Description	Example
Application to Application (A2A) Integration	Chaining business process steps between applications by exchanging documents	Exchange sales orders between SAP Customer Experience solutions and SAP S/4HANA as part of the Lead to Cash process for cloud deployment.
Business to Business (B2B) Integration	Chaining business process steps between business partners by exchanging transactional data leveraging standard B2B protocols	Receive bank statements per Electronic Data Interchange (EDI) in SAP S/4HANA.
Business to Government (B2G) Integration	Transforming transactional data into predefined exchange formats and electronic transfer to external legal or tax authority systems	Send electronic invoices, which include a generated Invoice Reference Number (IRN), from SAP S/4HANA to the Goods and Services Tax (GST) Suvidha Provider as per the legal compliance in India.
Master Data Integration	Exchange of master data across business applications	Synchronize the workforce person master data object between SAP S/4HANA Cloud and SAP SuccessFactors HXM Suite, as part of the Hire to Retire process for cloud deployment.