

# Google AppScript: Separation Guide

Update 27th March 12:14PM CET

## Broken AppScript following Google Migration

Following the migration to Syensqo Google Workspace on March 26th, some Syensqo used AppScripts have stopped functioning correctly

### CAUSE

AppScripts which could not be administratively identified as Syensqo, prior to the migration, could not be whitelisted.

### Resolution:

Submit an ITSM incident with the following details:

I wish to report (required)

For more information, please refer to the description above.

An Application Issue

Affected Application (required)

Please select the application you are having issues with. If your application is not listed, please select "Other"

Google Workspace-SCo

Subject: Syensqo GWS: AppScript Whitelisting request

Description: My AppScript(s) with the following Client ID(s) need to be whitelisted:

Client ID xxxxxxxxxxxxxxxxxxxxxxxx.apps.googleusercontent.com

Client ID xxxxxxxxxxxxxxxxxxxxxxxx.apps.googleusercontent.com

Client ID xxxxxxxxxxxxxxxxxxxxxxxx.apps.googleusercontent.com

Application or service name(s):

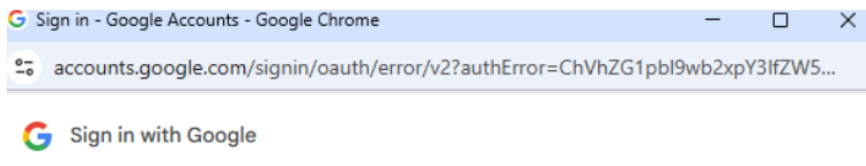
Please list (your name or the app owner) as the owner.

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## Instructions for finding AppScript Client IDs

Method 1 - From the Access Blocked error screen

- 1. Click on error details link



## Access blocked: Authorization Error

 charles.fromage-ext@syensqo....

Access to your account data is restricted by policies within your organization. Please contact the administrator of your organization for more information.

If you are a developer of SP Titan Team - Jira Backlog Management, see [error details](#).

Error 400: admin\_policy\_enforced

English (United States) ▼

[Help](#) [Privacy](#) [Terms](#)

2. From the error details pop up, copy and paste the client ID string (highlighted in Red, below) and provide that in your incident ticket.

### Sample Error Popup

#### Error 400: admin\_policy\_enforced

Request details: access\_type=offline login\_hint=charles.fromage-ext@syensqo.com hl=en response\_type=none gsession redirect\_uri=https://script.google.com/oauthcallback state=12345661395298156544

**client\_id=408709770952-5o37rm454pr8poa5pvukcmf9e747ics6.apps.googleusercontent.com** prompt=consent enable\_serial\_consent=true scope=https://www.googleapis.com/auth/spreadsheets flowName=GeneralOAuthFlow

### Method 2 - Using the AppScript Editor (If your script is linked to a **GCP project**)Open Apps Script Editor

1. Open your **Google Sheets** file.
2. Click on **Extensions** **Apps Script**.

#### Get the OAuth2 Client ID

3. In the Apps Script editor, go to **Project Settings**.
4. Under **Google Cloud Platform (GCP) Project**, click **Manage Project**.
5. In the GCP Console, go to **APIs & Services** **Credentials**.
6. Look under **OAuth 2.0 Client IDs**.
7. Copy the **Client ID** (xxxxxxxxxxxxxxxxxxxxxx.apps.googleusercontent.com).

List all the Client IDs for your affected AppScripts in [an ITSM incident](#) with the following details:

## I wish to report (required)

*For more information, please refer to the description above.*

An Application Issue

## Affected Application (required)

*Please select the application you are having issues with. If your application is not listed, please select "Other"*

Google Workspace-SCo

Subject: Syensqo GWS: AppScript Whitelisting request

Description: My AppScript(s) with the following Client ID(s) need to be whitelisted:

**Client ID** [xxxxxxxxxxxxxxxxxxxxxxxxx.apps.googleusercontent.com](#)

**Client ID** [xxxxxxxxxxxxxxxxxxxxxxxxx.apps.googleusercontent.com](#)

**Client ID** [xxxxxxxxxxxxxxxxxxxxxxxxx.apps.googleusercontent.com](#)

Application or service name(s):

Please list (your name or the app owner) as the owner.

...

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Appscript embedded in Google documents that belongs to a Syensqo user should work as per normal post migration if the Appscript only requires [Google Sign-in] information.

If your Appscript requires more than [Google Sign-in] scope, it may be blocked due to security reasons. Please raise an incident ticket to have your Appscript unblocked. (Subjected to security guidelines)

Notes:

For new users who are executing the Appscript, they will be presented with a warning page. Users have to

- 1) Click "advanced" and select "go to script (unsafe)"
- 2) Reauthorise "OAuth"

Important:

We recommend users to make a copy of the Google document/Appscript to trigger a new creation of Google Cloud Platform (GCP) script container in Syensqo's GCP tenant. This will ensure the Appscript to be fully functional throughout the transition period

If this step is not done, the Appscript may be broken in the future when Solvay does a clean up in their GCP tenant.