

Business Warehouse (BW)



All documents in file format can be found in the Reporting Google Drive :

https://drive.google.com/a/solvay.com/#folders/0B_fH_eB4PSMwc1ppRXVrVXh0ZXM

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Contact Lists

List	Description
sbs-is-appli-techno-report.all@solvay.com	All reporting Team, including external
Freshdesk	BW Support
SBS-IS-Appli-Techno-Report Employees	All reporting team, excluding externals
is-qpsupport@solvay.com	SAP Technical Team
RHD-RCS SUPPORT SECURITE	Security team in charge of account management
sbs-is-appli-help@solvay.com	Helpdesk in charge of opening new URs

Reporting coordinators by process

Process	Coordinator	Applications in WBP	Application in PQ2
Finance Data and Reporting (ex-RtR)	The content of this macro can only be viewed by users who have logged in.	• BW RTR - i-MEP (WBP) /\ Obsolete /\ • BW RTR - Profit and Loss (P&L) + Integrated Margin (IM) (WBP) /\ obsolete /\ • Technical Documentation - RTR - Profit and Loss (P&L) + Integrated Margin (IM) (WBP) • Technical Documentation - RTR - FI Working Capital for Solvay Group (WBP) • Technical Documentation - Corporate Business Services - Function costs report • BW RTR - CBS (WBP) /\ Obsolete /\ • BW RTR - ITC (Invoice to Cash FIAR) (WBP) /\ Obsolete /\ • BW RTR - FIAA - Asset Accounting • BW RTR - Model S (MS) /\ Obsolete /\ • BW RTR - FI Working Capital for Solvay Group (WBP) /\ Obsolete /\ • BW RTR - CAPEX (WBP) /\ Obsolete /\ • BW RTR - PS Project Costs (WBP) /\ Obsolete /\ • BW RTR - GBU Fixed costs /\ obsolete /\	
IS Supply Chain M&S Data & Reporting (ex-OTC)	The content of this macro can only be viewed by users who have logged in. The content of this macro can only be viewed by users who have logged in. The content of this macro can only be viewed by users who have logged in.	TR, OC, GTS, FIAR, Sales	

IS Industrial and R&I Service Line (ex-I&P)	The content of this macro can only be viewed by users who have logged in. - Dynasys : Laure Pichot-Place (or Lei Shen) - Planning PP and Logility : Lei Shen - PP : Joao Canito - QM : Kanchanat Kanchanalakshana or Jean-Pierre Genet - PM : Raphael Bert or David Tan - HSE : Christophe Chalopin or Vitor Pinhero - MES : Pierre Janin	QM, PP, PM, VS, EHS, Dynasys(APO)	
Procurement Data & Purchasing Solutions (ex-PtP)	The content of this macro can only be viewed by users who have logged in.	Purchase, SPRINT, GSV, PU, IM	
SERVICE LINE HR (ex-HR)	raquel.rebelo@solvay.com	Solvay HR	

Who does what

 R Responsible. C Collaborate

Action/Team	Helpdesk (HDA)	Reporting Support	Reporting Process Coordinators	Domain Process Leader (DPL)	Reporting Competence Center	SAP Technical Team	Security Team
General Support							
User Training		R (Zone)					
Basic Support (Level 1)	R (Zone)	C (Zone)					
Normal Support (Level 2)		R (Zone)					
Advanced Support (Level 3)					R (WW)		
Access							
Password reset/unlock	R						
Account Creation/Modification /Lock							R
Access troubleshooting		R					C
Coordination /Communication							
Support UR Follow up		C (Zone)					
Maintenance UR Follow up				C	R		
Action plan to improve usage			R (WW)				
Reinforce reporting applications usage			R (WW)				
Implement new / optimize reporting solutions			R (WW)				
Project Coordination			R				
Relation with DSI, Functions, RBS			R/C*	R/C*			
Relation with DPL			R	C			
Ensure good data administration			R (WW)				
Promote development best practices					R		
Documentation							
Technical Documentation					R		
User Documentation (Application Specific)			R		C		

User Documentation (General Guides)		R			C	
Evolution/Correction						
Core Query publication					R	
Modelisation/Back End Developments					R	
Architecture definition					R	
Master Data management					R	
Broadcast management		R (Zone)			C	
Core reports			C	C	R	
Functional validation			C	R		
Functional specifications			R	R		
Technical specifications			C	C	R	
Cleaning of un-used queries					R	
Data reloading/correction					R	
Non-Core reports			R (Zone)			
Technical						
Manual Order Transportation						R
Server-side update/reset						R
SAP Notes application					C	R
Monitoring						
Loading Monitorings					R	
ISSP Communication on availability					R	
Broadcast monitoring		R				