

Business Warehouse (BW)



All documents in file format can be found in the Reporting Google Drive :

https://drive.google.com/a/solvay.com/#folders/0B_fH_eB4PSMwc1ppRXVrVXh0ZXM

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Contact Lists

List	Description
sbs-is-appli-techno-report.all@solvay.com	All reporting Team, including external
Freshdesk	BW Support
SBS-IS-Appli-Techno-Report Employees	All reporting team, excluding externals
is-qpsupport@solvay.com	SAP Technical Team
RHD-RCS SUPPORT SECURITE	Security team in charge of account management
sbs-is-appli-help@solvay.com	Helpdesk in charge of opening new URs

Reporting coordinators by process

Process	Coordinator	Applications in WBP	Application in PQ2
Finance Data and Reporting (ex-RtR)	The content of this macro can only be viewed by users who have logged in.	<ul style="list-style-type: none"> • BW RTR - i-MEP (WBP) /\ Obsolete /\ • BW RTR - Profit and Loss (P&L) + Integrated Margin (IM) (WBP) /\ obsolete /\ • Technical Documentation - RTR - Profit and Loss (P&L) + Integrated Margin (IM) (WBP) • Technical Documentation - RTR - FI Working Capital for Solvay Group (WBP) • Technical Documentation - Corporate Business Services - Function costs report • BW RTR - CBS (WBP) /\ Obsolete /\ • BW RTR - ITC (Invoice to Cash FIAR) (WBP) /\ Obsolete /\ • BW RTR - FIAA - Asset Accounting • BW RTR - Model S (MS) /\ Obsolete /\ • BW RTR - FI Working Capital for Solvay Group (WBP) /\ Obsolete /\ • BW RTR - CAPEX (WBP) /\ Obsolete /\ • BW RTR - PS Project Costs (WBP) /\ Obsolete /\ • BW RTR - GBU Fixed costs /\ obsolete /\ 	
IS Supply Chain M&S Data & Reporting (ex-OTC)	<p>The content of this macro can only be viewed by users who have logged in.</p> <p>The content of this macro can only be viewed by users who have logged in.</p> <p>The content of this macro can only be viewed by users who have logged in.</p>	TR, OC, GTS, FIAR, Sales	

IS Industrial and R&I Service Line (ex-I&P)	The content of this macro can only be viewed by users who have logged in. - Dynasys : Laure Pichot-Place (or Lei Shen) - Planning PP and Logility : Lei Shen - PP : Joao Canito - QM : Kanchanat Kanchanalakshana or Jean-Pierre Genet - PM : Raphael Bert or David Tan - HSE : Christophe Chalopin or Vitor Pinhero - MES : Pierre Janin	QM, PP, PM, VS, EHS, Dynasys(APO)	
Procurement Data & Purchasing Solutions (ex-PtP)	The content of this macro can only be viewed by users who have logged in.	Purchase, SPRINT, GSV, PU, IM	
SERVICE LINE HR (ex-HR)	raquel.rebelo@solvay.com	Solvay HR	

Who does what

 R Responsible. C Collaborate

Action/Team	Helpdesk (HDA)	Reporting Support	Reporting Process Coordinators	Domain Process Leader (DPL)	Reporting Competence Center	SAP Technical Team	Security Team
General Support							
User Training		R (Zone)					
Basic Support (Level 1)	R (Zone)	C (Zone)					
Normal Support (Level 2)		R (Zone)					
Advanced Support (Level 3)					R (WW)		
Access							
Password reset/unlock	R						
Account Creation/Modification /Lock							R
Access troubleshooting		R					C
Coordination /Communication							
Support UR Follow up		C (Zone)					
Maintenance UR Follow up				C	R		
Action plan to improve usage			R (WW)				
Reinforce reporting applications usage			R (WW)				
Implement new / optimize reporting solutions			R (WW)				
Project Coordination			R				
Relation with DSI, Functions, RBS			R/C*	R/C*			
Relation with DPL			R	C			
Ensure good data administration			R (WW)				
Promote development best practices					R		
Documentation							
Technical Documentation					R		
User Documentation (Application Specific)			R		C		

User Documentation (General Guides)		R			C	
Evolution/Correction						
Core Query publication					R	
Modelisation/Back End Developments					R	
Architecture definition					R	
Master Data management					R	
Broadcast management		R (Zone)			C	
Core reports			C	C	R	
Functional validation			C	R		
Functional specifications			R	R		
Technical specifications			C	C	R	
Cleaning of un-used queries					R	
Data reloading/correction					R	
Non-Core reports			R (Zone)			
Technical						
Manual Order Transportation						R
Server-side update/reset						R
SAP Notes application					C	R
Monitoring						
Loading Monitorings					R	
ISSP Communication on availability					R	
Broadcast monitoring		R				