

# Broadcast common Issues and Resolution

## 1. Ticket-115881-BW - Overdues Broadcast V2 [EP - EU - EUR - W] - UPDATE 10/11/2016

User wants to receive broadcast report but the problem was the broadcast flag already enabled but still user was not receiving the broadcast.

Src Sys.	Sales Empl	Sales Employee Desi.	E-Mail Address	Flag A.	Long Description
PF1_020	78210258	Huguenot Delphine	Delphine.HUGUENOT@solvay.com	N	Huguenot Delphine
PI1_020	78210258	Huguenot Delphine	Delphine.HUGUENOT@solvay.com	N	Huguenot Delphine

### Solution

Goto **C\_SALEMP** info object there check for the available all records of user.

If you don't find then search with their \*username\* then search and enable the broadcast "Y" .

Src Sys.	Sales Empl	Sales Employee Desi.	E-Mail Address	Flag Act.	Long Description
PF1_020	78210258	Huguenot Delphine	Delphine.HUGUENOT@solvay.com	Y	Huguenot Delphine
PI1_020	78210258	Huguenot Delphine	Delphine.HUGUENOT@solvay.com	Y	Huguenot Delphine
WP1_400	1AT	FR / HUGUENOT D.	Delphine.HUGUENOT@solvay.com	Y	FR / HUGUENOT D.

## 2. Ticket #275568 BW - Standard SO Created Follow-up - Novecare

When user don't want to receive broadcast .

### Solution

1-check the which broadcast and find out its technical name.

2. goto RSRD\_ADMIN Tcode then setting.

The screenshot shows the 'General Parameters' section of the RSRD\_ADMIN Tcode. The 'Technical Name' field is highlighted with a red box and contains the value 'BCST\_SO\_NOVECARE\_2'. Other fields include 'Description (Search String)', 'Object Version' (set to 'A'), 'Created By', 'Last Changed by', 'Created On', 'Last Changed On', and 'Last Executed on', each with associated input fields and icons.

3. give broadcast technical name and go for edit.

Broadcast Setting	Long Description	Obj. Type	Technical Name of Object	Dist. Tp.	Dist. Type
BCST_SO_NOVE CARE_2	BW - Follow-up Standard SO modications - Noveware	WB	6UC4DFEWMXC4N7QR4HNI1W0K	MAIL	Broadcast E-m

4. It will redirect to NetWeaver



5. check for the setting-

Settings for Object Type **Workbook** | **Open** | Overview of Scheduled Settings

Description	Technical Name	Owner	Last Changed	Scheduled
BW - Follow-up Standard SO modications - Noveware	BCST_SO_NOVE CARE_2	BW_BCAST	06.01.2017 08:15:18	No

**Setting BW - Follow-up Standard SO modications - Noveware**

Description: **BW - Follow-up Standard SO** | Technical Name: **BCST\_SO\_NOVE CARE\_2**

Distribution Type: **Broadcast E-mail** | Output Format: **MS Excel Workbook** |  As ZIP File

**Recipient(s)** | Texts | Workbook Precalculation

User: \_\_\_\_\_

User in Role: \_\_\_\_\_

E-Mail Addresses: **Emmanuelle.BRIEND@solway.com; Rosella.LAVELLI@solway.com; elena.costantini@solway.com;**

Authorization User: **BW\_BCAST**

Language: **English**

User-specific:

6. Goto **Email addresses** and remove the user email id from there and save it.

Settings for Object Type **Workbook** | **Open** | Overview of Scheduled Settings

Description	Technical Name	Owner	Last Changed	Scheduled
BW - Follow-up Standard SO modifications - Novicare	BCST_SO_NOVICARE_2	BW_BCAST	06.01.2017 06:15:18	No

**Setting BW - Follow-up Standard SO modifications - Novicare**

Description: **BW - Follow-up Standard SO** | Technical Name: **BCST\_SO\_NOVICARE\_2**

Distribution Type: **Broadcast E-mail** | Output Format: **MS Excel Workbook** |  As ZIP File

**Recipient(s)** | Texts | Workbook Precalculation

User: \_\_\_\_\_

User in Role: \_\_\_\_\_

**E-Mail Addresses**: Emmanuelle.BRIEND@solvay.com; Rosella.LAVELLI@solvay.com; elena.costantini@solvay.com;

Authorization User: **BW\_BCAST**

Language: **English**

User-specific:

### 3. Ticket #172684-[BW] Weekly Overdues Broadcast

User wants to receive two different broadcast based on its customers.

He already receives US customers Broadcast but he was not able to get Italian customer.

#### Solution:

1. Check users details in C\_SALEMP .
2. enable the users broadcast flag.

**Characteristic C\_SALEMP - maintain master data: List**

Data Records to be Edited

Src	Src Sys.	Sales Empl	Sales Empl	E-Mail Address	Flag Act.	Descript.
	PF1_020	15090600	Riccio Marco	marco.riccio@solvay.com	Y	Riccio Marco
	PI1_020	15090600	Riccio Marco	marco.riccio@solvay.com	Y	Riccio Marco

3. check the **control query** and its respective **info provider**

There give all the selection and select 0infoprovider as well and execute.

Check the value in tables

LOGS	C_COMPDCE	C_COMPPRS	C_MNGAREA	PRS Customer	C_SALEMP	C_SALEMP__0TCTEMAIL	Status	C_COMPPRS	C_FLGINT	OPMNT_INDE	Col. Special	C_BRODFLG
PI1_020	5763	5763	EUR	0000409263	15090600	marco.riccio@solvay.com	1	5763	X	200	PT63014991	Y
PI1_020	5763	5763	EUR	0000409263	15090600	marco.riccio@solvay.com	1	5763	X	200	PT63014991	Y
PI1_020	5763	5763	EUR	0000409263	15090600	marco.riccio@solvay.com	1	5763	X	200	PT63014991	Y
PF1_020	4290	4290	AMNC	0002110496	63015366	Marco.Riccio@solvay.com	1	4290	X	100	BR50029	N
PF1_020	4290	4290	AMNC	0002110496	63015366	Marco.Riccio@solvay.com	1	4290	X	100	BR50029	N
PF1_020	4290	4290	AMNC	0002110496	63015366	Marco.Riccio@solvay.com	1	4290	X	100	BR50029	N
PF1_020	4290	4290	AMNC	0002110496	63015366	Marco.Riccio@solvay.com	1	4290	X	100	BR50029	N
PF1_020	4290	4290	AMNC	0002117728	63015366	Marco.Riccio@solvay.com	1	4290	X	200	BR50175	N
PF1_020	4290	4290	AMNC	0002109688	63015366	Marco.Riccio@solvay.com	1	4290	X	200	BR50146	N

- there same user with two different email ID .
- copy that email id and search the entry in C\_SALEMP.
- now enable the broadcast flag and save it.

Srcce Sys.	Sales Empl	Sales Empl	E-Mail Address	Flag Act.	Descript.
PF1_020	15090600	Riccio Marco	marco.riccio@solvay.com	Y	Riccio Marco
PF1_020	63015366	Riccio Marco	marco.riccio@solvay.com	Y	Riccio Marco
PI1_020	15090600	Riccio Marco	marco.riccio@solvay.com	Y	Riccio Marco
PI1_020	63015366	Riccio Marco	marco.riccio@solvay.com	Y	Riccio Marco

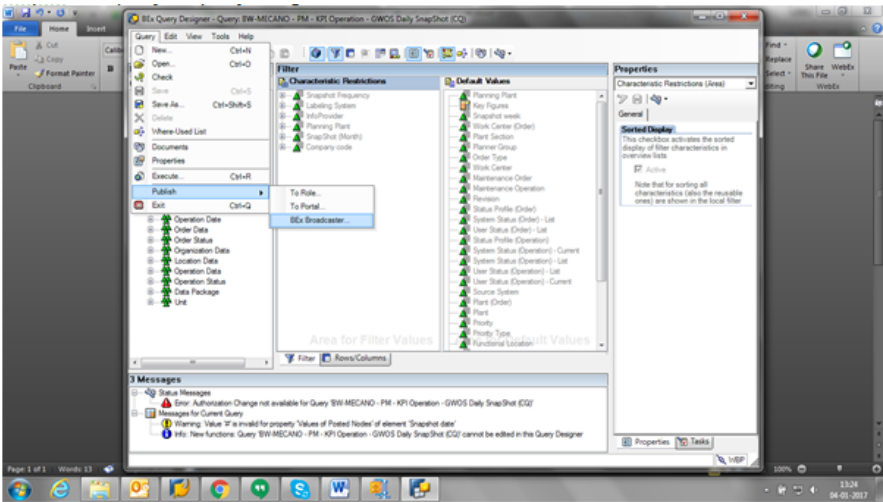
**4.Ticket #54381 Automatic job to receive report on a weekly basis**

**Requirement**

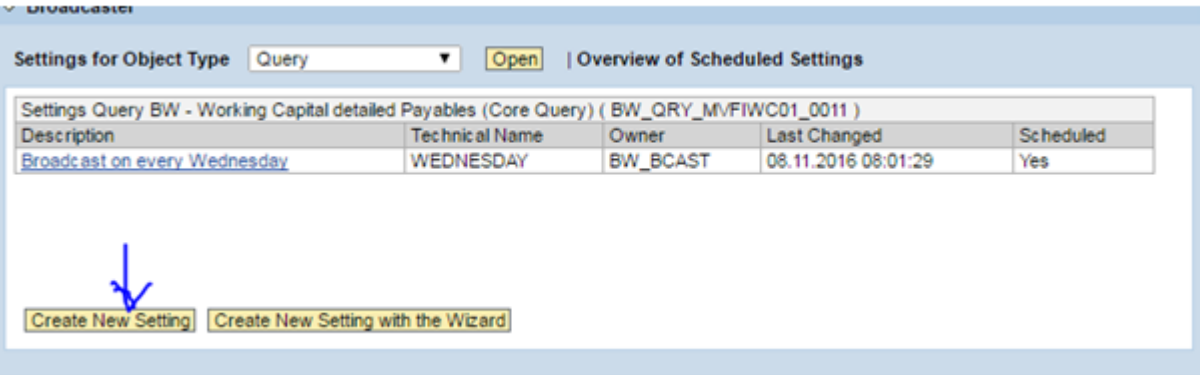
User want to broadcast a query based on a given variable on a weekly basis to some specific users.

**Solution**

- open the query in query designer.

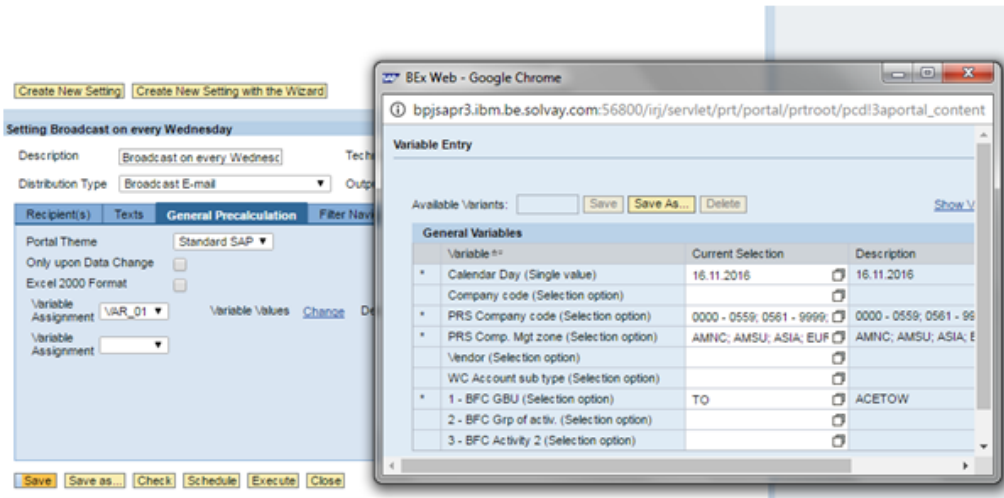


- Goto Broadcast setting.
- create new setting



4. fill all the required filled.

5. Goto general Precalculation tab and create a variable as per requirement of user and save.



6. Click on Schedule button and schedule it as per request and save it.

7. Save the settings and exit.

**Note:** don't execute .