

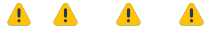
00-DynaSys : Daily/Monthly monitoring on BW /\ Obsolete /\



The new wiki link for this data flow is here:

[00-DynaSys : Daily/Monthly monitoring on BW](#)

Please update the new doc there and no longer here.



- General presentation
- Every day by 9.15 am CET
 - Check Interfaces chains - Steps to follow & Actions to do
 - Check Reporting chains - Steps to follow & Actions to do
- Every day by 2.45 pm CET
- Communication
 - DynaSys Interface Team : Interface Issue
 - DynaSys Interface Team : Reporting Issue
 - DynaSys Team : Interface/Reporting Issue
 - KeyUsers : Reporting message
 - KeyUsers : Interface message
- Contacts
 - CGI team for WBP Chains Issues
 - DynaSys team for DYNASYS PROD Issues
- Know Issues
 - Interface Flat files are generated but not archived or not received by DynaSys
 - Field XXX is not a member of XXX
 - Weekly and Monthly release days for DynaSys team (impact on loadings)
 - Issue on APD => Dump on ST22 : TSV_TNEW_PAGE_ALLOC_FAILED
 - If WBP is not available Saturday

General presentation

The aim of the document is to list daily and monthly checks to do and following actions.

All checks are done by CGI team.

In case of **BW assistance**, contact Saints Zhang (Competence Center / SCMS domain)

In case of **DynaSys assistance**, contact DynaSys.Interface.Team@solway.com

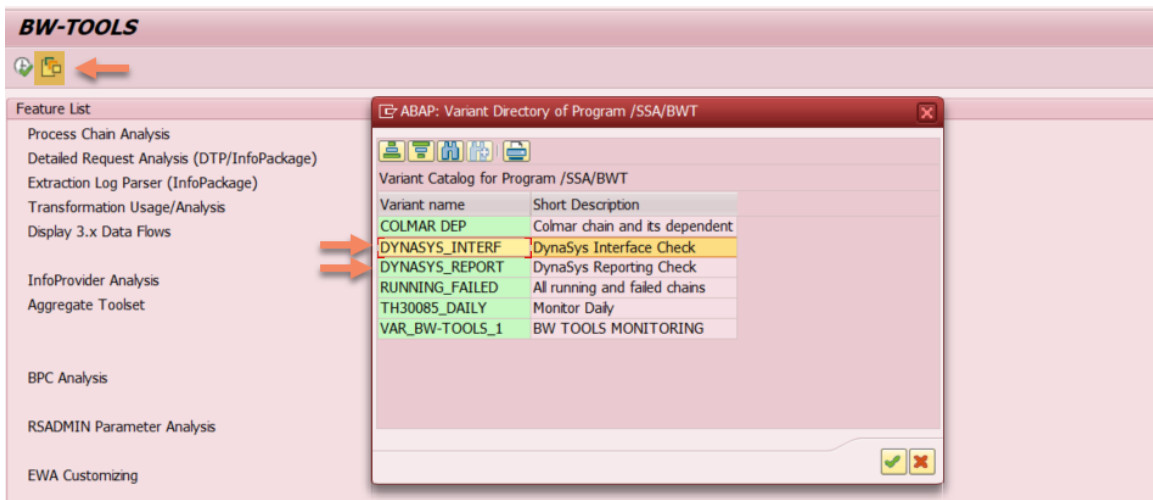
In case of **MFT/Webservice assistance**, contact support.xml@solway.com

Please register all production issue in following google spreadsheet

Due to several complaints from DynaSys Team and DynaSys users, it is important to fill the document with **detailed** information

Every day by 9.15 am CET

In WBP with transaction ST13 / BW-Tools, use the variants DYNASYS_INTERF and DYNASYS_REPORT to have all the chains of interface and reporting



Check Interfaces chains - Steps to follow & Actions to do

Check following chains has run, and ended ok.

Chain	Type	Description	Frequency	Criticality
PC_DPS_DY_NASYS_01	Interface	DPS DynaSys: META PART1 - D - Daily Meta-Chain Part 1	Daily after Global sales chains (Not on week-ends or certain bank holidays) => starter = EVENT_Z_EVT_END_GL006	HIGH
PC_DPS_DY_NASYS_25	Interface	DPS DynaSys: META PART2 - D - Daily Meta-Chain Part 2	Daily after Global sales chains (Not on week-ends or certain bank holidays) => starter = EVENT_Z_EVT_END_GL003	HIGH
PC_DPS_DY_NASYS_03	Interface	DPS Dynasys: META - W - Weekly Meta-Chain	Weekly on Saturdays à 9am CET	HIGH Certain GBUs are weekly refreshed on DynaSys => In case of issue, inform DynaSys team on Monday CAUTION: This chain should not be repaired on Mondays as daily chain is replacing it

Process Chain Runtime Analysis

Selection Compare Runtimes

Status	Steps	Main	Chain	Log-Id	SubChains	Steps	Day	Date	Time	Runtime	Runtime [sec]	End Date	End Time
		☒	PC DPS DYNASYS_25	5IVG8ASLZ3H986Z2BQLEMIQOV	0	23	TU	20.08.2019	04:36:45	00:12:23	743	20.08.2019	04:49:08
		☒	PC GLOBAL SALES FORECAST	5IVMQDRSSV99H3HE0X4KYT5BZ	0	5	TU	20.08.2019	03:00:01	00:01:20	80	20.08.2019	03:01:20
		☒	PC SD BUSINESS LAYER	5IYTQAWIC0X0XVEJNB95FKD33	28	166	TU	20.08.2019	01:51:57	00:39:49	2.389	20.08.2019	02:31:46
		☒	PC DPS DYNASYS_01	5IXRUN87C4GH587XLYE2DYKOV	6	224	TU	20.08.2019	01:51:51	01:51:13	6.673	20.08.2019	03:43:04
		☐	PC GL SALES BUS02	5IYME1L00PCB6KD16LBG7RCV	30	177	TU	20.08.2019	01:39:56	02:54:30	10.470	20.08.2019	04:34:27
		☐	PC SD MAIN	5IYU33K8QIAU5WJ03CIS3XVJ	53	331	TU	20.08.2019	01:39:46	01:04:38	3.878	20.08.2019	02:44:23
		☒	PC GLOBAL SALES MAIN	5IVGAY5B34RYX0EZULKFYRZZ	56	373	TU	20.08.2019	01:26:27	03:20:04	12.004	20.08.2019	04:46:31
		☒	PC GL SALES RAISE EVT003	5IX6CP1ZAIXMPBJDJKNPOX1B	0	7	TU	20.08.2019	00:02:08	04:34:37	16.477	20.08.2019	04:36:45
		☐	PC GL SALES RAISE EVT006	5IXI93N09SLENDANAPX4FTQVZ	0	7	TU	20.08.2019	00:02:08	01:49:42	6.582	20.08.2019	01:51:51

If both daily chains have not finished by 7 am, identify the root cause and estimate the ended time (if possible)

Inform DynaSys Interface Team before by 9:15 am CET => DynaSys Interface Team : Interface Issue

Check Reporting chains - Steps to follow & Actions to do

Check the process chain from the night before 6pm until current day 7am.

Chain	Type	Description	Frequency	Criticality	Comment
PC_DPS_DY_NASYS_15	Reporting	DPS Dynasys: META - D - 6.Reporting DynaSys (Dynamic KPIs)	Daily at 7am , 2pm , 6pm , 11pm (Not on week-ends or certain bank holidays)	HIGH	
PC_DPS_DY_NASYS_09	Reporting	DPS Dynasys: META - M - 6.Reporting DynaSys (Snapshots)	Every 6th of month at 6am	HIGH	
PC_DPS_DY_NASYS_23	Reporting	DPS Dynasys: META - M - 6. Reporting DynaSys (MasterData)	Daily at 10pm (Not on week-ends or certain bank holidays)	MEDIUM	
PC_DPS_DY_NASYS_33	Reporting	DPS Dynasys: TD - D - Reporting Dynasys (DIP Inventory KPIs)	Daily at 10am (or 11am), 2pm , 6pm , 11pm (Not on week-ends or certain bank holidays)	MEDIUM	
PC_APO_17	Reporting	META - D - APO - Current period and future periods	Daily at 1am (Not on week-ends or certain bank holidays)	LOW	removed from scheduling 07 /07/2020 (Special Chem Go-Live)
PC_APO_18	Reporting	META - M - APO - Snapshots	Every 6th of month at 9am	LOW	removed from scheduling 07 /07/2020 (Special Chem Go-Live)

Process Chain Runtime Analysis												
Selection Compare Runtimes												
     												
Status	Steps	Man	Chain	Log-Id	SubChains	Steps	Day	Date	Time	Runtime	Runtime [sec]	End Time
0000	0000	✓	PC_DPS_DYNASYS_15	818F1Q0002C6FPUZ28H9S	0	9	MO	25.04.2022	10:00:33	00:00:17	17	25.04.2022 10:00:50
0000	0000	✓	PC_DPS_DYNASYS_15	818F1Q0002C6FPUZ28H9S	0	3	MO	25.04.2022	09:00:05	00:00:01	1	25.04.2022 09:00:05
0000	0000	✓	PC_DPS_DYNASYS_15	3V8DX0UE18B7LESUB9CMTC	0	3	MO	25.04.2022	08:00:09	00:00:01	1	25.04.2022 08:00:10
0000	0000	✓	PC_DPS_DYNASYS_15	8C38H8C7C6158U4C1Z6W5GQ	2	37	MO	25.04.2022	07:00:00	00:29:29	1.769	25.04.2022 07:29:29
0000	0000	✓	PC_DPS_DYNASYS_15	2K6GKPMH453CFT1A0G0Z0VY7H0	0	3	MO	25.04.2022	06:00:02	00:00:02	2	25.04.2022 06:00:04
0000	0000	✓	PC_DPS_DYNASYS_15	61Z2H8K4C2DAS72AH0R0T1U0R0	0	3	MO	25.04.2022	05:00:05	00:00:02	2	25.04.2022 05:00:06
0000	0000	✓	PC_DPS_DYNASYS_15	CKL0U92ACV0125JF8G0MY3G	0	3	MO	25.04.2022	04:00:01	00:00:01	1	25.04.2022 04:00:01
0000	0000	✓	PC_DPS_DYNASYS_15	8Z1U09H0119E9H510FVZDQ	0	3	MO	25.04.2022	03:00:01	00:00:01	1	25.04.2022 03:00:02
0000	0000	✓	PC_DPS_DYNASYS_15	75C0E29G5U5WCWJ2H1D0Z9X0K	0	3	MO	25.04.2022	02:00:00	00:00:00	0	25.04.2022 02:00:01
0000	0000	✓	PC_DPS_DYNASYS_15	7UB7NSCV9P06J8UB8UD08RW	0	3	MO	25.04.2022	01:00:51	00:00:01	1	25.04.2022 01:00:51
0000	0000	✓	PC_DPS_DYNASYS_15	1ZABY1Q304E7P9P0G2769WVC	0	3	MO	25.04.2022	00:00:51	00:00:01	1	25.04.2022 00:00:52
0000	0000	✓	PC_DPS_DYNASYS_33	F4EAB2CQAPN5C4PYCC1EDN08	0	28	FR	22.04.2022	23:00:21	00:19:00	1.140	22.04.2022 23:19:21
0000	0000	✓	PC_DPS_DYNASYS_15	DWS3UDL7ZBPBG0F05ZYQ8NW	3	65	FR	22.04.2022	23:00:01	00:26:17	1.577	22.04.2022 23:26:19
0000	0000	✓	PC_DPS_DYNASYS_23	2ZFVGGC1HL214T197Z68RFX8	2	88	FR	22.04.2022	22:00:01	00:26:01	1.561	22.04.2022 22:26:03
0000	0000	✓	PC_DPS_DYNASYS_15	8024CH2560F702LUG817AREG	0	3	FR	22.04.2022	22:00:01	00:00:01	1	22.04.2022 22:00:02
0000	0000	✓	PC_DPS_DYNASYS_15	4312MFF605UPCSX87E0CBBW	0	3	FR	22.04.2022	21:00:02	00:00:01	1	22.04.2022 21:00:02
0000	0000	✓	PC_DPS_DYNASYS_15	9K9FIF7G1UCR12HY24BEGYFW	0	3	FR	22.04.2022	20:00:01	00:00:02	2	22.04.2022 20:00:03
0000	0000	✓	PC_DPS_DYNASYS_15	58406122F3R04C0919K0242K	0	3	FR	22.04.2022	19:00:01	00:00:01	1	22.04.2022 19:00:01
0000	0000	✓	PC_DPS_DYNASYS_33	COYFASZKJ5J5PAL5Z0RM45	0	28	FR	22.04.2022	18:00:20	00:20:07	1.207	22.04.2022 18:20:27
0000	0000	✓	PC_DPS_DYNASYS_15	2B6V2UW6F7518MMSC0SS0YH	3	65	FR	22.04.2022	18:00:01	00:27:34	1.654	22.04.2022 18:27:36
0000	0000	✓	PC_DPS_DYNASYS_15	D0V6Z6Y0108F793ZVMRQXQ05	0	3	FR	22.04.2022	17:00:01	00:00:01	1	22.04.2022 17:00:02
0000	0000	✓	PC_DPS_DYNASYS_15	D0UQ4H08BCL075T0UVDL36K	0	3	FR	22.04.2022	16:00:01	00:00:01	1	22.04.2022 16:00:03
0000	0000	✓	PC_DPS_DYNASYS_15	25C8Q8CZ2D9P7926R0MP7LH	0	3	FR	22.04.2022	15:00:01	00:00:01	1	22.04.2022 15:00:02
0000	0000	✓	PC_DPS_DYNASYS_33	0V04H5H5F0LQ1Z84Z08X04HVS	0	28	FR	22.04.2022	14:00:24	00:21:32	1.292	22.04.2022 14:21:56
0000	0000	✓	PC_DPS_DYNASYS_15	EQK455N0W0J2L80ZCAT9R88K	4	80	FR	22.04.2022	14:00:01	00:32:45	1.965	22.04.2022 14:32:46
0000	0000	✓	PC_DPS_DYNASYS_15	5018E05V00RLCTPQT7XN26TZW	0	3	FR	22.04.2022	13:00:00	00:00:01	1	22.04.2022 13:00:00
0000	0000	✓	PC_DPS_DYNASYS_15	00N638N0N2Y0Y63W02WV25H4	0	3	FR	22.04.2022	12:00:05	00:00:00	0	22.04.2022 12:00:05
0000	0000	✓	PC_DPS_DYNASYS_15	05P951C054W6PAB7Y1M0CK	0	9	FR	22.04.2022	11:00:01	00:00:16	16	22.04.2022 11:00:17
0000	0000	✓	PC_DPS_DYNASYS_33	ANHSRGCB9LEVY1LPC8KMTZLGC	0	28	FR	22.04.2022	10:00:19	00:19:34	1.174	22.04.2022 10:19:54
0000	0000	✓	PC_DPS_DYNASYS_15	C23P6G66524R19RLC05456Z45	1	37	FR	22.04.2022	10:00:01	00:19:53	1.193	22.04.2022 10:19:54
0000	0000	✓	PC_DPS_DYNASYS_15	820W20W6658MT114R0NMT1FW	0	3	FR	22.04.2022	09:00:01	00:00:01	1	22.04.2022 09:00:02
0000	0000	✓	PC_DPS_DYNASYS_15	72018C01528C0510LARLMCC	0	3	FR	22.04.2022	08:00:01	00:00:01	1	22.04.2022 08:00:01
0000	0000	✓	PC_DPS_DYNASYS_15	8B0E20D0G43LWVJ9604H2V08	2	37	FR	22.04.2022	07:00:00	00:33:59	2.039	22.04.2022 07:33:59
0000	0000	✓	PC_DPS_DYNASYS_15	F2F32CFCQV04T64T3010KEVW	0	3	FR	22.04.2022	06:00:01	00:00:01	1	22.04.2022 06:00:02

If chain PC_DPS_DYNASYS_15 has not run at 6pm CET previous night or 11pm CET previous night

=> inform DynaSys.Interface.Team@solvay.com

If chain PC_DPS_DYNASYS_15 has not run at 7am CET

=> get last timestamp in DPS DPDYN39 / DYN - Table SYS_TIMESTAMP (Write-Optimized) by running IP "IP: DTS_SYS_TIMESTAMP (Dynasys) - Full with filters"

=> check time stamps date + time

Request number	DTPR_5IYUXQA5Y13M1KYYDQ93QPFSV
Data packet number	1
Data record number	1
DynaSys - Source	BW
DynaSys - Table Name	EXP_FORE_DR
DynaSys - Type	TECH : EXPORT FORECAST DEMAND REVIEW
Record Mode	
Timestamp	20190820133828

=> inform DynaSys.Interface.Team@solvay.com

If timestamp is over 7am, BW DynaSys Team will analyse if it is worth it to force an intermediate upload.

In case of intermediate load, no need to inform users. Otherwise users will be noticed by DynaSys.Interface.Team@solway.com => **DynaSys Interface Team : Reporting Issue**

If no timestamp at all, inform DynaSys.Interface.Team@solway.com => **DynaSys Interface Team : Reporting Issue**

If chain PC_DPS_DYNASYS_33 has not run at 6pm CET previous night or 11pm CET previous night

=> inform DynaSys.Interface.Team@solway.com

If chain PC_DPS_DYNASYS_33 has not run at 10am CET or 11am CET

=> get last timestamp in DPS DPDYN39 / DYN - Table SYS_TIMESTAMP (Write-Optimized) by running IP "IP: DTS_SYS_TIMESTAMP (Dynasys) - Full with filters"

Daynasys Source = BW

Dynasys - Table Name = EXP_DIP_BW

Dynasys - Type = TECH : EXPORT BW

=> check time stamps date + time

=> inform DynaSys.Interface.Team@solway.com

If timestamp is over 11am, BW DynaSys Team will analyse if it is worth it to force an intermediate upload.

In case of intermediate load, no need to inform users. Otherwise users will be noticed by DynaSys.Interface.Team@solway.com => **DynaSys Interface Team : Reporting Issue**

If no timestamp at all, inform DynaSys.Interface.Team@solway.com => **DynaSys Interface Team : Reporting Issue**

Every day by 2.45 pm CET

Check following chain or check you have received the automatic email called "Demand planning BW report successfully update" (for PC_DPS_DYNASYS_15) and "DiP-PP reporting in BW successfully updated" (PC_DPS_DYNASYS_33).

Chain	Type	Description	Frequency	Criticality
PC_DPS_DYNASY S_15	Reporti ng	DPS Dynasys: META - D - 6.Reporting DynaSys (Dynamic KPIs)	Daily at 7am , 2pm , 6pm , 11pm (Not on week-ends or certains bank holidays)	HIGH
PC_DPS_DYNASY S_33	Reporti ng	DPS Dynasys: TD - D - Reporting Dynasys (DIP Inventory KPIs)	Daily at 10am (or 11am), 2pm , 6pm , 11pm (Not on week-ends or certains bank holidays)	Medium

if no, refer to action described for morning reporting checks.

Communication

DynaSys Interface Team : Interface Issue

Email address: DynaSys.Interface.Team@solway.com

If only PC_DPS_DYNASYS_25 is late => adapt object and content of the email referring to DP
if both chains are late => adapt object and content of the email referring to both DP / DiP-PP

Email Object : /\ [DP/DiP-PP] Dynamic import will be late today

Email Content (to be adjusted according to impact DP and / or DiP-PP):

"Hello,

Due to an issue on BW side, data files will not be available for Dynasys integration before 11:00 CET.
The integration in Dynasys will be ended approximatively round 12:00 CET for DiP1/DiP2/DiP3 and 12:30 CET for DP1/DP2/DP3.
Regards,"

* give more details about the issue (Global Sales delay, Global Sales error, DynaSys chain issue, Source System PF1/WP1 issue...)

DynaSys Interface Team : Reporting Issue

email or tchat DynaSys.Interface.Team@solvay.com with DPDYN39 contain

DynaSys Team : Interface/Reporting Issue



KeyUsers : Reporting message

Message to users by using last received emails called (or create new message)

- "Demand planning BW report successfully update"
- "CM Aero-Demand planning in BW successfully updated"
- "DiP-PP reporting in BW successfully updated"

Add distribution list :

\$SBS-IS-DynaSys team => IS Team

\$DynaSysDP2-KeyUsers (DP2 = CM Aero) => *for CM Aero message*

\$DynaSysDP3-KeyUsers (DP3 = Novecare) => *for others GBUs*

\$DynaSysDP-KeyUsers (DP = rest of GBUs) => *for others GBUs*

=> inform QV team if necessary guillaume.viaux-exterieur@solvay.com (depending of the issue)

Check impact on [QV - Demand Review for SBS Dashboard - All except CM \(Aero\) /\ Obsolete /\](#)

Change **Email Object**

Demand planning BW report => Not up to date or Not available => for others GBUs

CM Aero-Demand planning BW report => Not up to date or Not available => for CM Aero

Put **Email content**

"Hello,

Due to an issue, Demand planning BW reports are not up to date or not available
I will keep you informed when report are available."

KeyUsers : Interface message

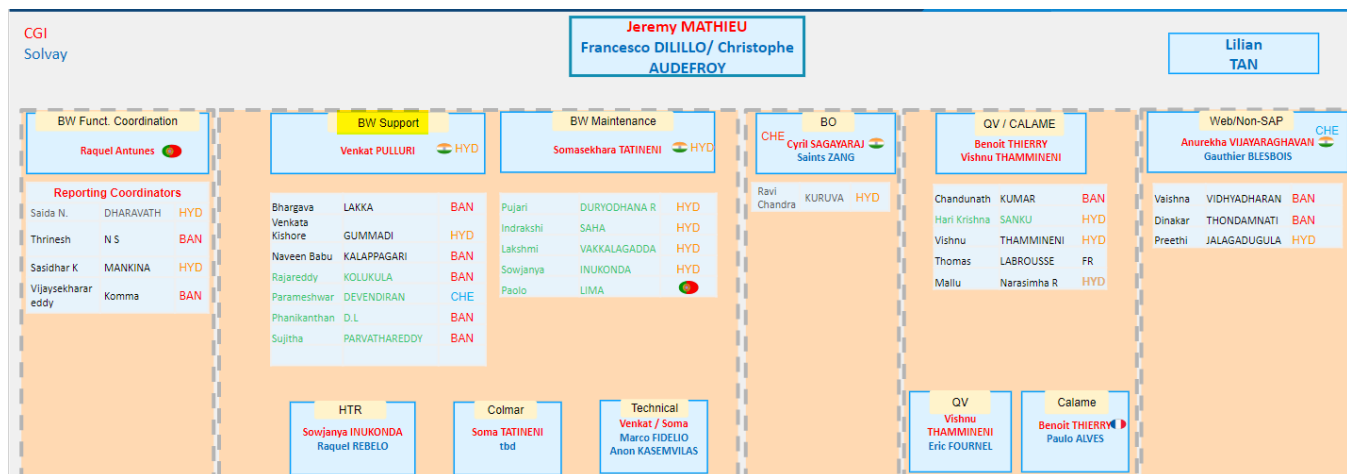
\$DynasysDP1-KeyUsers
\$DynasysDP2-KeyUsers
\$DynasysDP3-KeyUsers
\$DynasysUsersDiP1 (Silica Soad Perox) <DynasysUsersDiP-PP@solway.com>
\$DynaSysUsersDiP2 (TS - Aroma) <DynaSysUsersDiP-PP2@solway.com>
\$DynaSysUsersDiP3 (Novecare) <DynasysUsersDiP3@solway.com>

If there is a requirement for follow-up (on incident status), a wiki or google doc could be

Contacts

CGI team for WBP Chains Issues

Contacts



Generic email address (caution 23 members) : SB S-IS-Appli-Techno-Report-BW.CGI@solway.com

DynaSys team for DYNASYS PROD Issues

DynaSys.Interface.Team@solway.com

Know Issues

Interface Flat files are generated but not archived or not received by DynaSys

Currently webmethod/MFT first archives files, secondly transfers files to DynaSys

First : check files are archived

In archive directory /exploit/BW/archive/DYNASYS you should have at least all this zip files with date of the day

DYS_BW_PART2.zip => PART2 file

DYS_BW_PART1.zip => PART1 file

DYS_BW_MASTER.zip => MASTER file

If files are archived it means issue is concerning the file transfer part.

Secondly : create an 'high' incident to support group IT Slalom MFT

MFT team receive an automatic incident but seems not re-running transfert nor alert anyone else 😞

[WMPROD-WDCWMAP11] - MFT: WMPROD: DynasysBWPART2 ...

Incident INC0000002111163-Moderate/Limited2-HighHighUpdated Apr 20, 2022 8:27 AM

Assigned

Ticket created on Apr 20, 2022 8:27 AM

Incident TypeInfrastructure Event

Reported SourceEmail

None Set

Product CategoryNone Set

Resolution CategoryNone Set

Resolution Product CategoryNone Set

Description

From: Support.XML@solvay.com

To: Incoming@solvay-mail.onbmc.com

CC: Support.XML@solvay.com

Subject: [WMPROD-WDCWMAP11] - MFT: WMPROD: DynasysBWPART2 - Error occurred while processing file(s) from SAPWBP to MFT server

...

Type: IS Request

Subtype: Support

Functional Area: B2B (Techno)

Process: IS Techno

Subprocess: ERP Integration

Category: B2B

GBU / Function: All GBU's / FUNCTIONS

Group: IS-CAPG-MFT

Hello,

The file transfer for below details failed in webMethods MFT. Kindly check.

Flow Name: DynasysBW

Service: DynasysBW.outbound.services.PART2:getFilesFromWBD

Create a ticket similar to INC%210644 to ask MFT the root cause and why no alert, nor re-run transfert has been done

<https://solvay-smartit.onbmc.com/smartit/app/#!/incident/IDGEMRVSDG4EQAR0MPXDRJN5LASVMI>

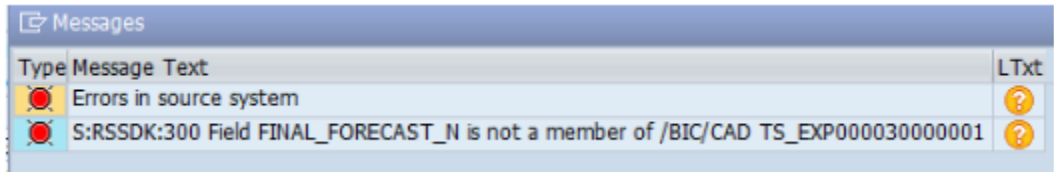
If incident is not taken into account email support.xml@solvay.com and put in copy DynaSys.Interface.Team@solvay.com

Thirdly : create an 'high' incident to support group IT Data Stellar L3 BW

Ask CGI team to process again MFT part by launching wanted part PART1 or PART2 or MASTER :

- MASTER => Run PC **PC_DPS_DYNASYS_Z03** (DPS DynaSys: Files transfer only - OnDemand - MASTER files)
- PART1 => Run PC **PC_DPS_DYNASYS_Z01** (DPS DynaSys: Files transfer only - OnDemand - PART1 files)
- PART2 => Run PC **PC_DPS_DYNASYS_Z02** (DPS DynaSys: Files transfer only - OnDemand - PART2 files)

Field XXX is not a member of XXX



See [Connection with UD CONNECT !\ Obsolete !\](#)

Weekly and Monthly release days for DynaSys team (impact on loadings)

DynaSys DP = **Weekly release** all Mondays from 12pm to 12h45pm + **Monthly release** every 1st Thursday of the month

DynaSys DIP = **Monthly Release** every 2nd Thursdays of the month

Note that during the days of the **monthly release**, Demand Planning BW report **is not updated** at 2pm and sometimes also 6pm.

Below, an example of email to inform users:

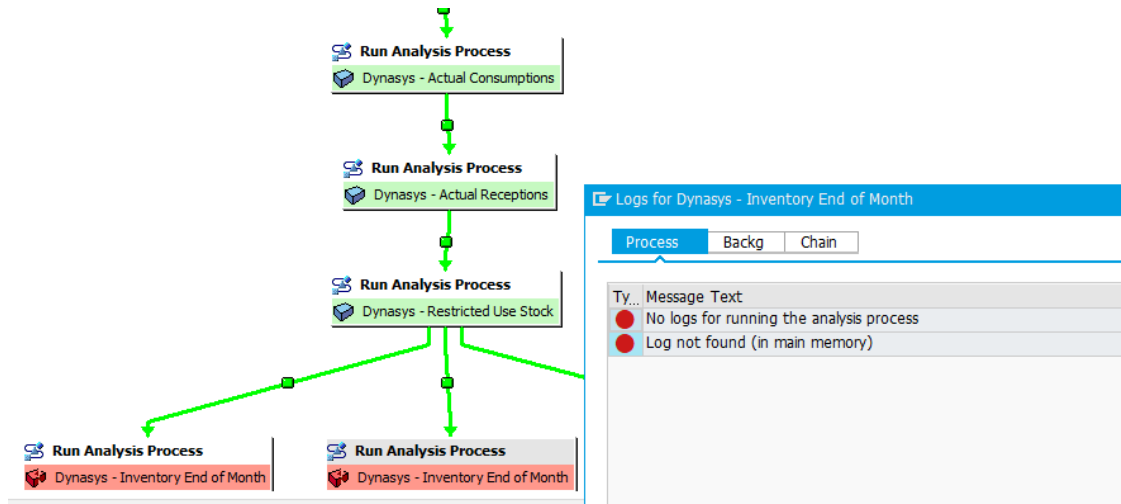
"Hello,

Due to Release on DynaSys side, Demand Planning BW report will not be updated at 2pm CET. The next update is scheduled today at 6pm CET. Thanks for your understanding.

Regards,"

Issue on APD => Dump on ST22 : TSV_TNEW_PAGE_ALLOC_FAILED

Sometimes it can be possible to have an issue at APD level when there is no more memory available.



ST22 Dump log :

Category	Resource bottleneck
Runtime Errors	TSV_TNEW_PAGE_ALLOC_FAILED
Date and Time	06.11.2020 08:17:04

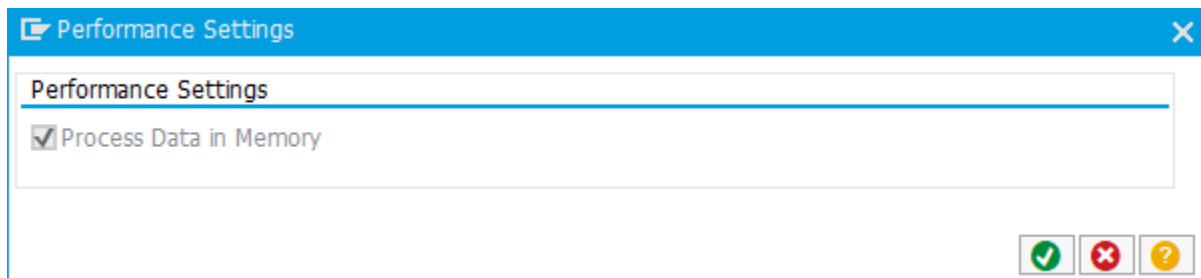
Short Text
No more memory available to add rows to an internal table.

What happened?
An attempt was made to add rows to an internal table. There was no memory available for this however.

When it's happened, try to modify the Performance settings at APD Level :

- Goto => performance Settings

By default the flag is active.



TODO :

Uncheck the Process Data in Memory, activate the APD and repeat the step in issue at the process chain level.

If WBP is not available Saturday

If WBP is not available during Saturday morning, you have to manually generate weekly files

- DYS_BW_SKU_PW_DYNAMIC.csv
- DYS_BW_BOM.csv