

Customer Service Representative (CSR)

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Business Term Status

The Business Term status is **Data Governance Committee Approval Pending**.

Business Term Definition

The customer Service Representative (CSR) is responsible for managing customer interactions and providing support related to products and services. This role typically involves handling customer inquiries, resolving issues, processing orders, and ensuring customer satisfaction.

Roles

Data Owner
The content of this macro can only be viewed by users who have logged in.

Data Steward
The content of this macro can only be viewed by users who have logged in.

Data Sources, Type and Classification

Data Source
SAP

Data Type
Master Data

Data Classification
Internal Data