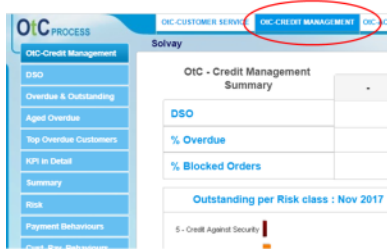


OtC - Credit Management



Process Owner
 Aurelie Mazerot
 Process Expert

D&PS Expert
 Miriam Luttrix



General Description

OtC - Credit Management summary page gives a quick overview on the global DSO, Percentage of Overdue and both Overdue and Outstanding Risk classes of all GBUs when no selection of GBUs and Zones were made.

We adopted new calculations for most of the indicators that cover whole Solvay's Perimeter (meaning data from both legacies).

These new calculations were agreed by Process Owners & Experts and data in these indicators are available in euros and US dollars

Regarding Solvay Energy Services, we have excluded the calculation of DSO, however the GBU is still considered in the KPI % Overdue.

Below the KPI's available:

- [DSO](#)
- [Overdue & Outstanding](#)
- [Aged Overdue](#)
- [Top Overdue Customers](#)
- [KPI in Details](#)
- [Summary](#)
- [Payment Behaviours](#)
- [Cust. Pay. Behaviors](#)
- [Early Payment](#)
- [WC Receivables](#)
- [Blocked Orders](#)
- [Blocked Orders - Leadtime to Release Orders](#)
- [Credit Blocks Analysis](#)
- [Risk](#)