

Talent & Organization Adaptation

SBS GLOBAL KPI

CUSTOMER SATISFACTION
& BUSINESS CONTINUITY

SUPPORT SOLVAY GROWTH
& TRANSFORMATION

PROCESS EFFECTIVENESS
& COMPLIANCE

COST COMPETITIVENESS
& VALUE CREATION

TALENTS & ORGANIZATION
ADAPTATION

NEW SERVICES
& TECHNOLOGIES

HSE Occupational accidents Oct 2017			
		Target	
MTA	0	0	
LTA	0	0	

FTE vs SBS Project Target Sep 2017		
	Target : 2 086	
	Finance	HR BI
Actuals	2 038	2 054
Variance	-49	-33

Employee Turnover - Rolling 12 Months (Nov 2016 to Oct 2017)		
Total	13,4%	
Voluntary	8,0%	Target : -
Involuntary	5,4%	
Registered	2 160	

Training Hours / Costs Jan 2017 - Oct 2017			
Received by SBS	Hours	Costs (€)	Target Hours
Total	49 490	637 662	
Per Employee	23,6	303,9	-
Owned by SBS	33 237		
Delivered by SBS	33 307		