

HtR Service Center Performance

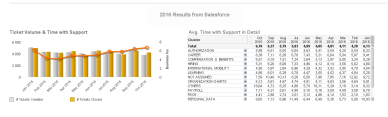
See SBS Process Support

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HtR Service Center Performance

Since January 2017 all tickets are collected in Freshdesk. Please visit the new SBS Support Dashboard for more details

SBS Support Dashboard



2016 Time with Support in Contact

Category	2016 Time with Support in Contact
Finance Center	~100
HR	~150
IT	~200
Legal	~100
Marketing	~150
Operations	~200
Sales	~250
Support	~300