

Cust. Pay. Behaviors



Process Owner

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Process Expert

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General Description

List of customers with customer codes indicating their payment behaviors (Notes) according to each Legal Entity. Payment behaviors can be referred under indicator "Payment Behaviors". The result extracted is for M-1 (previous month) based on rolling 6 months' data.

A shortcut search available on the top of the table facilitates the search of a specific customer by name or code:



Indicator details results can be analyzed by :

PRS Code
PRS Customer Label
ERP Customer Code



Refresh Frequency:
Monthly (1st Sunday of the month)

KPI Name	Calculation																																	
Rating	<table border="0"> <tr><td></td><td>10</td><td>100% Payments on due date</td></tr> <tr><td></td><td>9</td><td>90% Payments on due date</td></tr> <tr><td></td><td>8</td><td>100% Payments < 4 days late</td></tr> <tr><td></td><td>7</td><td>90% Payments < 4 days late</td></tr> <tr><td></td><td>6</td><td>75% Payments < 4 days late</td></tr> <tr><td></td><td>5</td><td>65% Payments < 4 days late</td></tr> <tr><td></td><td>4</td><td>55% Payments < 4 days late</td></tr> <tr><td></td><td>3</td><td>50% Payments < 10 days late</td></tr> <tr><td></td><td>2</td><td>75% Payments < 30 days late</td></tr> <tr><td></td><td>1</td><td>50% Payments < 30 days late</td></tr> <tr><td></td><td>0</td><td>Rest</td></tr> </table>		10	100% Payments on due date		9	90% Payments on due date		8	100% Payments < 4 days late		7	90% Payments < 4 days late		6	75% Payments < 4 days late		5	65% Payments < 4 days late		4	55% Payments < 4 days late		3	50% Payments < 10 days late		2	75% Payments < 30 days late		1	50% Payments < 30 days late		0	Rest
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	1	50% Payments < 30 days late																																
	0	Rest																																
Payment Period	Early Payment At the due date Late 1 - 4 Late 5 - 10 Late 11 - 30 Late > 30																																	

Source Information:

Core Query:	BW_QRY_MVFIAR01_0010
QV Query:	QVSBS_BW_QRY_MVFIAR01_0010

BW Filters	<input checked="" type="checkbox"/> Company Code <> ZUS4
	<input checked="" type="checkbox"/> GL Acct Sub Type = PRODUCT AND SERVICE
	<input checked="" type="checkbox"/> GL Acct Type = RECEIVABLES
	<input checked="" type="checkbox"/> PRS Comp. Interco Flag = YES
	<input checked="" type="checkbox"/> PRS Comp. Merging Date = #
	<input checked="" type="checkbox"/> PRS Cust. Interco Flag = No
	<input checked="" type="checkbox"/> ERP GBU <> Eco Service
	<input checked="" type="checkbox"/> Control Credit Area = "SOLV"

Specific Dimensions	
Customer Country	Country of the PRS Customer
Customer Group	Customer Group of the PRS Customer
Credit. Mgr.	