

SBS Service Pricing - IS - CRM Users licences



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General Description

SBS Driver for IS Appli :

Number of **CRM user licenses for Core CRM and Specialty Polymers dedicated CRM**.

There are two types of licenses, full licenses and others licenses (communities).

This report doesn't take into account not consolidated entities.

Target Users

- SBS Management Comitee
- CRM / BRM
- GBUs Directors

Authorization & Rights

All the accesses must be validated by the

SBS General Manager

[Access form](#)

Calculation	
Number of full Licences users	Number of users with a full licence access to the Core CRM / CRM SPP
Number of other Licences users	Number of users with a other licence access to the Core CRM / CRM SPP

Sources	SAP Users
Core query	Sales force report
QV query	Manual file updated by the WW IT Controlling team
Refresh frequency	Monthly

Scope

- Picture of the end of month situation