

Order Acknowledgement



Process Owner

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General Description

The number and percentage of orders and lines with acknowledgement for previous month and it split as **critical (inside the total orders acknowledged)** and purchase orders from VIP suppliers (**inside the total orders acknowledged**).



Lead time details results can be analyzed by:

- Country
- Legal Entity
- Plant
- Site
- Domain
- Zone
- GBU
- Category



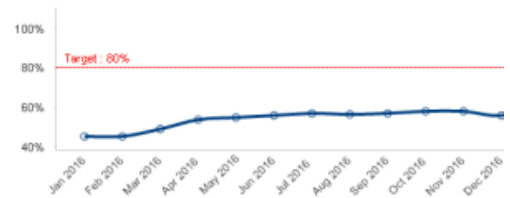
Date Reference: Schedule Line Delivery Date

% Order Acknowledgement - Sep 2017

65% **63%** Aug 2017

PO Critical * **56%** **55%** Aug 2017
* Process not fully implemented

VIP Suppliers **42%** **47%** Aug 2017



KPI Name	Calculation
#Line Flagged for Acknow.	Total number of PO Lines Acknowledgement Flag
#Acknow. Collected	Total number of PO Acknowledgement Flag
%Acknow.	$\frac{\text{Number of Order Acknowledgement with Date of Acknowledgement < PO Line Schedule Date}}{\text{Total number of PO Acknowledgement Flag}}$ <p> Target: 80% for Order Acknowledgement 100% for Critical and VIP PO</p>
# Critical	# of PO critical with an order acknowledgement <ul style="list-style-type: none"> <input checked="" type="checkbox"/> Domain = Pack (2), Raw Mat (6) or; <input checked="" type="checkbox"/> Capex Flag = Yes or; <input checked="" type="checkbox"/> PO: Requirement Priority = Top Priority (100) or; <input checked="" type="checkbox"/> PO: Requirement Urgency = Urgency order from customer (10), Urgent requirement tight delivery time (11), Urgent Repair MRO (12).
% Acknow.	$\frac{\text{Number of PO critical with with Acknowledgement}}{\text{Total number of PO critical Acknowledgement Flag}}$

# VIP	# of VIP PO with an order acknowledgement <input checked="" type="checkbox"/> vendor who had been flag as VIP in vendor master data.
% Acknow.	$\frac{\text{Number of VIP PO with Acknowledgement}}{\text{Total number of VIP PO Acknowledgement Flag}}$

Source Information: BW (WP1 & PF1)	
Core Query:	BW_QRY_MV_PROVG_0003
QV Query:	QVSBS_BW_QRY_MV_PROVG_0002
BW Filters	<input checked="" type="checkbox"/> Purchasing document type = NB <input checked="" type="checkbox"/> Deletion Flag = NO <input checked="" type="checkbox"/> PO Item Deletion Flag = NO <input checked="" type="checkbox"/> Condition: Order Value (EUR) <>0 <input checked="" type="checkbox"/> PO Item Category <>1, 9 (to exclude Services) <input checked="" type="checkbox"/> PO Need Origin <> (1) Catalog PO via SRM7, (6) Transport PO via freight, (15) PO from Sales Document <input checked="" type="checkbox"/> PO Requirement Urgency <> (98) Remediation <input checked="" type="checkbox"/> Order Acknowledgement Requirement = X (Yes) <input checked="" type="checkbox"/> Material group starting with ZP* (maintenance contracts) are excluded

Specific Dimensions	
PO Item Created By	
Flag Capex	For CAPEX (IM), the Project type assigned to the relevant WBS element is: II (Investment) type in WP1. For OPEX (NC), the Project type assigned to the relevant WBS element is: OI (Internal Operations) type in WP1.
PO Items Critical	Y/N <ul style="list-style-type: none"> • Domain = Pack (2), Raw Mat (6) or, • Capex Flag = Yes ,or • PO:Requirement Priority = Top Priority (100) or, • PO:Requirement Urgency = Urgent order from customer (10), Urgent reqmnt tight delivery time (11), Urgent repair (12)
VIP Supplier	Y/N (Vendor Attribute = VIP Vendor => Y=VIP ; N=#)
Internal Suppliers	Y/N (Vendor Attribute = Class => Y=G ; N=the rest)
Purchasing Group	
Purchasing Organization	