

# Gmail Appears Blank When Trying To Send A Shared Bookmark Link

## Problem

Gmail opens without including the "Bookmark" URL as shown below, when trying to send/shared a "Bookmark" from CRM Analytics dashboard using the "Mail with Bookmark as a link"

```
http://qlikview.solvay.com/QvAJAZZfc/opendoc.htm?document=crm%20%2D%20analytics.qvw&bookmark=Server!BM161472-18&host=QVS@wdcqvap21
```

To |

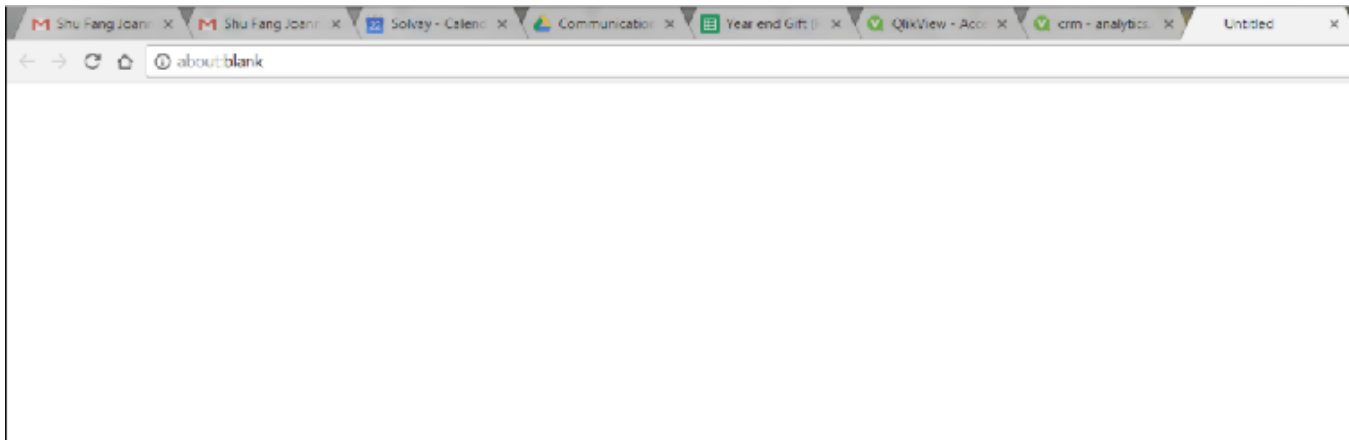
---

```
http://qlikview.solvay.com/QvAJAZZfc/opendoc.htm?document=crm%20%2D%20analytics.qvw&bookmark=Server!BM161472-18&host=QVS@wdcqvap21
```

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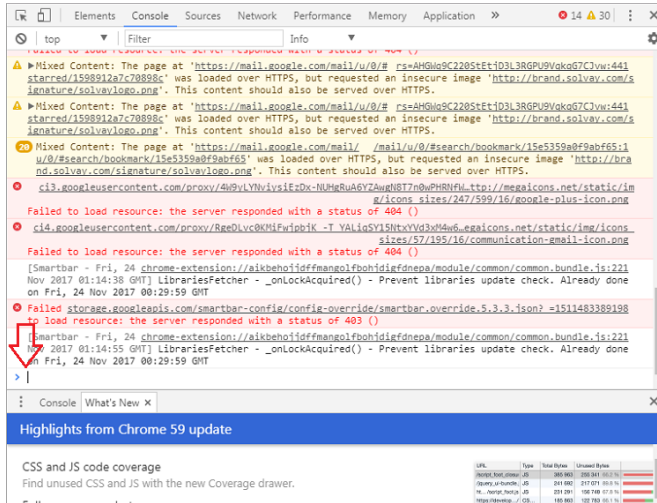
```
http://qlikview.solvay.com/QvAJAZZfc/opendoc.htm?document=crm%20%2D%20analytics.qvw&bookmark=Server!BM161472-18&host=QVS@wdcqvap21
```

instead it opens with a blank page



## Solution

1. Go to your Gmail tab
2. Using the Ctrl + Shift + J key
3. A small screen with some notes similar to below appears on the right in your Gmail



4. Copy and paste the below "command" in the space (red pointed arrow)  
**`navigator.registerProtocolHandler("mailto","https://mail.google.com/mail/?extsrc=mailto&url=%s","Gmail");`**
5. Once the "command" is pasted, hit "Enter"/"Return"
6. Try to resend the "Bookmark" from the dashboard, the Gmail shall now opens with the "Bookmark" URL

## Related articles

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