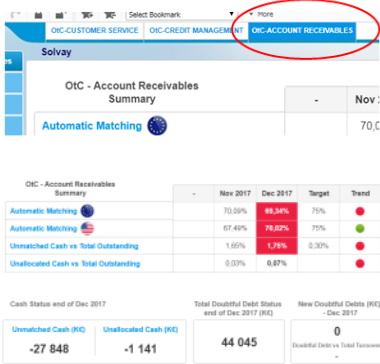


# OtC - Account Receivables



**Process Owner**

Claudrik Darnet  
Process Expert

**D&PS Expert**

Miriam Luttrin

## General Description

Account Receivable teams carry the service for over 150 companies worldwide in particular performing cash application activities, providing a daily update on customer's accounts and contributing with an accurate follow up of customer payment behavior.

The teams are distributed by zone with location in Lisbon, Curitiba, Bangkok and Riga.

4 main KPIs focus on few key indicators in order to action effectively and efficiently (fig. end of month)

[Automatic Matching](#)

[Unmatched Cash](#)

[Unallocated Cash](#)

[Doubtful Debt](#)