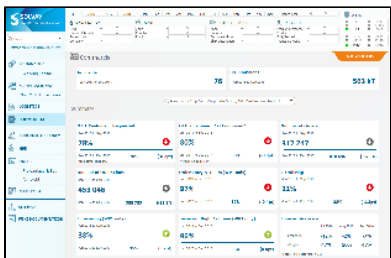


Commercial

QlikView is decommissioned and replaced by Tableau interface not handling the access by Supply Chain users "profile" - this page is no more relevant



Supply Chain Excellence



D&PS Expert

Donia Rachdi

General Description

This page is dedicated to the list of target users to the right, and gives an overview on a the activities on GBUs Commercial domain. You may find highlights on both **Customer & Customer Service KPIs**. The page focuses on **Current Month** and is compared to previous month.

The selection of KPIs are not exhaustive to what exists in the dashboard but are the ones found most interesting to the target users of this persona.

These figures give an overview globally on a GBU level at first glimpse and we invite target users to select either Corporate Group, Ship Destination or Product.

If more details are needed for a specific KPI, you may click on the corresponding Highlights box.

List of KPIs
OTIF Customer - Requested
OTIF Customer - First Confirmed
Number of Orders
Number of Order Lines
Order Entry < 48 hrs
E-Ordering
E-Invoicing
Invoices - Right 1st Time
Forecast Accuracy

Target Users

- Customer Service Manager
- Front Office Team Leader
- Sales Manager

Authorization & Rights

All the accesses must be validated by:

[Supply Chain Excellence](#)

Click here for the [Access form](#) to get access to the Global Supply Chain Dashboard.