

# Support Solvay Growth & Transformation

SBS GLOBAL KPI

CUSTOMER SATISFACTION  
& BUSINESS CONTINUITY

SUPPORT SOLVAY GROWTH  
& TRANSFORMATION

PROCESS EFFECTIVENESS  
& COMPLIANCE

COST COMPETITIVENESS  
& VALUE CREATION

TALENTS & ORGANIZATION  
ADAPTATION

NEW SERVICES  
& TECHNOLOGIES

## Projects related to MAGD activities 2017 Q2

|                     |      | Target | - |
|---------------------|------|--------|---|
| On Budget & On Time | 50%  | 45%    | ↓ |
| On Budget           | 100% | 80%    | ↓ |
| On Time             | 50%  | 50%    | ↓ |
| Number of Projects  | 2    |        |   |

## TSA Management 2017 Q1

|          |        |
|----------|--------|
| Budget   | 140 K€ |
| Invoiced | 496 K€ |
| Overdue  | 6.3%   |

Dispute with external counterparts

