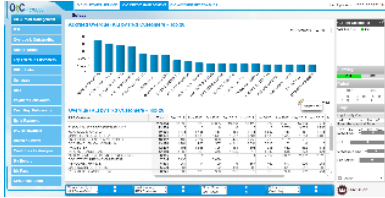


Top Overdue Customers



Process Owner

Aurelie Mazerot
Process Expert

D&PS Expert

Miriam Luttrin

General Description

This indicator explore the top customers with accrued overdue for past 2 years.

The first customer displays in the table will be the customer who has the highest accrued overdue amount. The period for the accrued amount is based on the period selected in the filter dimensions.

*You can change the numbers of customer you want to display:

Customers = 20



Indicator details results can be analyzed by :

PRS Customer
Month Year



Refresh Frequency:

Monthly (during closure on 1st to 6th 3 times per day)

| KPI Name | Calculation |
|---|--|
| Overdue (KCURR) by PRS Customers - Top 20 | <p>The first customer displays in the table will be the customer who has the highest accrued overdue amount. The period for the accrued amount is based on the period selected in the filter dimensions.</p> <p>*You can change the numbers of customer you want to display:</p> <p># Customers = 20</p> |

| Source Information: | |
|---------------------|----------------------------|
| Core Query | BW_QRY_MVFIAR01_0001 |
| QV Query: | QVSBS_BW_QRY_MVFIAR01_0001 |

| | |
|------------|--|
| BW Filters | <input checked="" type="checkbox"/> Company Code <> ZUS4 |
| | <input checked="" type="checkbox"/> GL Acct Type = RECEIVABLES |
| | <input checked="" type="checkbox"/> PRS Comp. Interco Flag = YES |
| | <input checked="" type="checkbox"/> PRS Comp. Merging Date = # |
| | <input checked="" type="checkbox"/> PRS Customer <> 2200000000 CLIENTI |
| | <input checked="" type="checkbox"/> PRS Cust. Interco Flag = No |
| | <input checked="" type="checkbox"/> ERP GBU <> Eco Service |
| | <input checked="" type="checkbox"/> Control Credit Area = "SOLV" |

| Specific Dimensions | |
|---------------------|--|
| GL Account Sub Type | By default filtered on Product and Services. Other values may be selected; Accruals&Revaluation, Advance Payment, Doubtful, Write Down |
| Mini Zone (Cust) | Mini Zone of the PRS Customer |
| Customer Country | Country of the PRS Customer |
| PRS Customer | |
| Customer Group | Customer Group of the PRS Customer |
| Coll. Speci. | |
| Sales Rep | |
| Credit. Mgr. | |