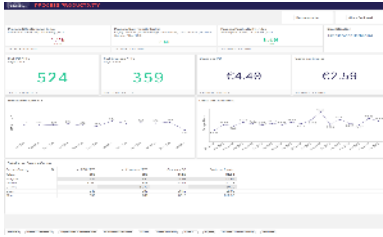


Process Productivity



KPI Owner

SBS Decision & Piloting Solutions Team

WW Solutions:

- Marie-Line Ardito

Regional Animator:

- Emma Glasson (EMEA)
- Karina Tsuji (LATAM & NAM)
- Lilian Cheong (APAC)

General Description

There are 4 indicators measurements in this page:

Number of PO per Internal Workforce FTE (# of PO/Internal workforce FTE) - Total number of PO created by the Service Center / Total of Internal workforce FTE assigned to Entity "OPE - PURCHASING - Procurement"

Number of invoices per Internal Workforce FTE (# of invoices/Internal workforce FTE) - Total Nbr of Invoices posted / Total of Internal workforce FTE assigned to Entity "OPE - PURCHASING - Finance"

Cost per PO - SBS Operations Purchasing Procurement costs per POs created by Service Center

Cost per invoice - SBS Operations Purchasing Finance costs per Invoices posted by Service Center

Sources - (# of PO/workforce FTE)	
Core Query:	BW_QRY_MV_PROVG_0005
QV Query (PO):	QVSBS_BW_QRY_MV_PROVG_0005
QV Query (FTE):	QV_BW_QRY_CPHRPANHR_0001
Service Center:	Apply filter based on Legal Entity
BW Filters:	<ul style="list-style-type: none"> • Business Unit (Ent. Grp) = SOLVAY BUSINESS SERVICES (SBS) • Division (Entity) = SBS OPERATIONS PURCHASING (1351) • Job Function = Proc/Provisioning
Refresh Frequency:	Monthly

Sources - (# of invoice/workforce FTE)	
Core Query:	BW_QRY_MV_APRS1_0003
QV Query (invoice):	QVSBS_BW_QRY_MV_APRS1_0003B
QV Query (FTE):	QV_BW_QRY_CPHRPANHR_0001
Service Center:	Apply filter based on Legal Entity
BW Filters:	<ul style="list-style-type: none"> • Business Unit (Ent. Grp) = SOLVAY BUSINESS SERVICES (SBS) • Division (Entity) = SBS OPERATIONS PURCHASING (1351) • Job Function = FI/Accounting
Refresh Frequency:	Monthly

Sources - (Cost per PO)

Core Query:	BW_QRY_MV_PROVG_0005
QV Query (PO):	QVSBS_BW_QRY_MV_PROVG_0005
QV Query (Costs):	BW_QRY_MPR_FC001_RBS_0022
Service Center:	Apply filter based on Legal Entity
BW Filters:	<ul style="list-style-type: none"> • Fixed Costs Group2 <> ZRCS-60 (Depreciation) • Cost Center = SBS OPE - PUR - PURC (CHEF/1L16300017; CHEF/FU13111000; Z006/7764-5409; Z025/8290-5107)
Refresh Frequency:	Monthly

Sources - (Cost per invoice)	
Core Query:	ZTESTH_BW_QRY_MV_APRS1_0003
QV Query (invoice):	QVSBS_BW_QRY_MV_APRS1_0003B
QV Query (Costs):	BW_QRY_MPR_FC001_RBS_0022
Service Center:	Apply filter based on Legal Entity
BW Filters:	<ul style="list-style-type: none"> • Fixed Costs Group2 <> ZRCS-60 (Depreciation) • Cost Center = SBS OPE - PUR - AP (CHEF/1L16300008; CHEF/DZ16312200; Z006/7764-5407; Z025/8290-5104)
Refresh Frequency:	Monthly