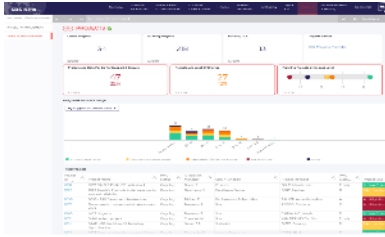


# Change Management



## KPI Owner

Frédérique Rocher

## SBS Decision & Piloting Solutions Team

### WW Solutions:

- Marie-Line Ardito

### Regional Animator:

- Stephane Bourgeaud-Lignot/Emma Glasson (EMEA)
- Karina Tsuji (LATAM & NAM)
- Lilian Cheong (APAC)

## General Description

3 key measurements:

- Number of projects without date for go to support and closure
- Number of projects with a level of change and a support and closure date
- Number of projects without level of change management needed

At the end of the page, there is a detailed table show all the projects with PMO status "Ongoing" and "Went Live".

## Target Users

- SBS Management Committee
- PMO Team
- Change Management Team
- GBU ISRM

Indicator	Calculation and filters
Projects w/o date for Go to Support & Closure	<p>Based on Running Projects at the current date</p> $\frac{\text{Running Projects w/o date for Go to Support \& Closure}}{\text{the total \# of Running Projects}}$ <p>when Project Gate Name = Go to Support &amp; Closure =&gt; <a href="#">Go to Support &amp; Closure date</a> = Project Gate Date</p>
Projects w/o Level of Change	<p>Based on Running Projects at the current date</p> $\frac{\text{Running Projects w/o Level of Change}}{\text{the total \# of Running Projects}}$ <p><a href="#">w/o Level of Change</a> : Level of Change Management = #</p>

## Authorization & Rights

Request for accesses

[Access form](#)

Integrated Vision of Change	<p># of Running Projects split by Level of Change at the current date</p> <p>1/ By Support &amp; Closure date:</p> <p>filters :</p> <ul style="list-style-type: none"> <li>• Go to Support &amp; Closure date &lt;&gt; # (empty)</li> </ul> <p>2/ By Planned Sign off date:</p> <p>filters :</p> <ul style="list-style-type: none"> <li>• End date &lt;&gt; # (empty)</li> </ul> <p>2/ By PMO Gate date:</p> <p>when Project Gate Name = PMO Gate =&gt; <b>PMO Gate date</b> = Project Gate Date</p> <p>Else : when Project Gate Name = Gate 2 =&gt; <b>PMO Gate date</b> = Gate 2 Date</p> <p>filters :</p> <ul style="list-style-type: none"> <li>• Project Gate Name = PMO Gate ; Gate 2</li> <li>• PMO Gate date &lt;&gt; # (empty)</li> </ul>
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Sources	
Accolade	-SGM_CORE_Project Details -SGM_CUSTOM_View -SGM_MERGED_PROJECTMETRICS_15 -SGM_CORE_Project \$STAGES\$ and \$GATES\$
Refresh Frequency:	Daily