

# SBS Service Pricing - DPS - OtC Credit Management



**Process Owner**  
 Maryse Persehaie  
 WW Delivery, Process&Support Controller

**D&PS Expert**  
 Miriam Luttrin

**General Description**

SBS Driver for OtC Credit Management :

- Number of **active customers dealt by Credit Management** counts the number of Active Payers Solvay has had within the last 12 months based on the Credit Status, starting M-1:
  - by Region (Payer Geographical Zone)
  - by GBU
  - by Legal Entity
  - by Payer Country

**Target Users**

- SBS Management Comitee
- CRM / BRM
- GBUs Directors

**Authorization & Rights**

All the accesses must be validated by the

[SBS General Manager](#)

[Access form](#)

<b>Calculation</b>	
<b>Active Customer</b>	Payers with a Credit Status that is <> inactive(02). Count Cust Key for Status <> 2
<b>Scope Limitation</b>	The Intra Group and Inter Enterprise are flagged to "No".

Sources	Number of Active Customers
Core query	
QV query	QVSBS_BW_QRY_MVFIAR01_0001
Refresh frequency	Daily - only M-1 results

**Scope**

- Current Year