

BW Hana Studio - Installation

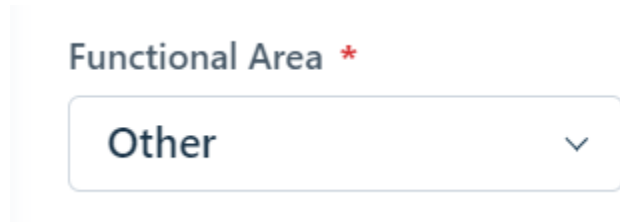
A) For France the request is via FreshDesk support :

Example : FreshDesk 5877274

Create a ticket for FreshDesk

<https://sbs-support.solvay.com/en/support/tickets>

Submit your request > IS Request > Application Request

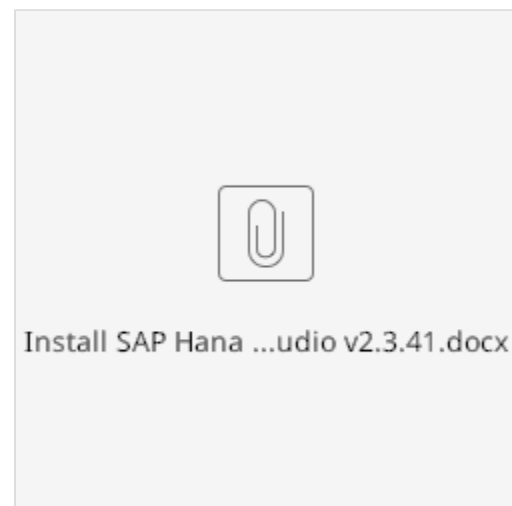
A screenshot of a web form. At the top, the text 'Functional Area' is followed by a red asterisk. Below it is a dropdown menu with a light blue border. The word 'Other' is selected and displayed in the center of the dropdown. A small downward-pointing chevron is visible on the right side of the dropdown box.

or call Support Freshdesk
01 53 56 54 97 option 7
> support SAP

B) Sources of the software

<https://drive.google.com/drive/folders/1FGCuZIEFZLwXbXpl49MoWcQDn9h2nw9g>

Doc for first installation



+ need to update to version 2.3.42 (last update)

Important : need to download first on your PC before to start + need to do the update after the first installation, the level of Hana Studio should be aligned with Hana database version to avoid any issue.

