


# Documentation PM

 **Everything you need is right here**, from kickoff decks and workshop materials to PDDs and more, making it easy to find exactly what you're looking for and get up to speed fast !

## Explore essential decks and templates:

- [KickOff\\_Problem\\_Management](#)
- [Procedure definition V1](#)
- [Problem\\_Management\\_RCA\\_Tool](#)
- [Problem\\_Management\\_Record\\_Template](#)

## Tutorials to help you better understand the process within the tool:

- [Creating a Known Error in SmartIT.mp4](#)
- [How to Create a Problem Ticket in Smart IT.mp4](#)



## PDD PM



PDD\_Problem\_Man...t\_V0.1.docx.pdf