

Documentation SRM

 **Everything you need is right here**, from kickoff decks and workshop materials to PDDs and more, making it easy to find exactly what you're looking for and get up to speed fast !

Explore essential decks and templates:

- [Service Request Management Kick off V1.1](#)
- [Deck Incident/Request Demo](#)

Tutorials to help you better understand the process within the tool:

- [How to Approve Service Requests in SyRA.mp4](#)
- [How to Create Service Requests on Behalf of Users in SyRA.mp4](#)
- [Request Fulfillment Process in SmartIT](#)

Recorded demo 28th of july Incident/Request

- [Recorded Demo](#)



PDD SRM



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