

Useful Cards SRM

Welcome to your ultimate toolkit!

Think of this space as your personal **cheat sheet central** — packed with all the key cards you need to **navigate processes like a pro**.

Whether you're looking for **quick refreshers, extra insights, or a handy guide to help you master the flow**, these cards are here to **support you every step of the way**.

It's giving *Back to School vibes*, but way more useful — helping you **adopt processes faster** and **build the knowledge you need to shine**.

SRM vs Service catalog management

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Concept	Service Catalog Management (SCM)	SRM (Supplier Relationship Management)
Focus	Internal service delivery and user experience	External supplier relationships and procurement
Users	Internal employees and customers	External suppliers and vendors
Goals	Streamline service requests and reduce costs	Optimize procurement and improve supplier performance
Integration	Integrates with HR, IT, and other internal systems	Integrates with ERP, CRM, and other external systems

Key Takeaways:

- Service Catalog Management (SCM) is an internal tool for managing service requests and user experience.
- SRM (Supplier Relationship Management) is an external tool for managing relationships with suppliers and vendors.