

Tutorials and Replays

 Here you'll find a collection of quick, easy-to-follow tutorials for **SyRa** and **Smart IT**. Whether you're refreshing your memory or learning something new, these bite-sized guides are here to help you navigate the platforms with confidence. **Explore, learn, and enjoy the ride!**

You can find the tutorials here:

- [Welcome to the SyRa Homepage.mp4](#)
- [Tracking your requests.mp4](#)
- [How to submit a service request.mp4](#)
- [Reporting IT Issues on the SYRA Platform.mp4](#)
- [How to Contact the Helpdesk using the SyRA Platform.mp4](#)

You can find the replays here:

- [Recorded version of Discover SyRa Demo](#) 22 Jul 2025