

FAQ CM

Welcome to the Change Management FAQ Hub!

Here you'll find answers to the most frequently asked questions. This centralized resource is designed to streamline your experience and provide quick solutions .

Need more help? Don't hesitate to reach out to our **support team** or connect directly with the **process owner** for expert guidance

For non-SAP changes, the standard change management process has not yet been set up. Until it is defined, potential future standard changes will go through the normal change management processes

No. SAP change management remains unchanged for now. The SAP templates remain the same as before, and you can find them within Helix as usual. Before opening an eCAB session, the Change Process Manager confirms the required deadline with the Service Owner/Product Owner. When the eCAB cell is opened, members are informed of this deadline. If no objection is raised before the deadline, the change is considered approved by default.