


Documentation IM

 **Everything you need is right here**, from kickoff decks and workshop materials to PDDs and more, making it easy to find exactly what you're looking for and get up to speed fast !

Explore essential decks and templates:

- [Incident_Management_Procedure_V1](#)
- [Deck Demo 28th of July Incident/Request](#)

Tutorials to help you better understand the process within the tool:

- [How to create an incident with Smart Recorder.mp4](#)
- [How to create an incident in smart IT.mp4](#)

Recorded demo 28th of july Incident/Request

- [Recorded Video](#)



PDD IM



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