

# Import & Export

## Import/ Export Process

[Novocare Customer Service Import Export Process](#)

[Import/Export: Roles & Responsibilities](#)

[Export Process](#)

[Triangular flows](#)

[Sales Recognition Matrix](#)

[Shipping Instructions](#)

[Container weight & pallet calculator](#)

[Checklist for CIP Port - US or EMEA- When Customer Clears and Delivers the Shipment to their location](#)

[Project 44/ CSR training SYENSQO](#)

## NAM specific

[Logistic for NAM \(imports to US Checklist\) + CIP to US Flow](#)

[Canadian Shipments Guide. October 2020](#)

[Canada Shipments US05 or CA15](#)

## EMEA specific

[Introduction to Export/Import Flows](#)

[Export Documentation Requirements](#)

[Cargo X platform \(Egypt\)](#)

## Negoce Flow

[Negoce flow - Key takeaways](#)

## Air Freight

[Air Freight Order Management Procedure](#)

[Air Freight Procedure \(Simplified\)](#)

## Sea Freight

Tracking tools:

[Hellmann Smart Ocean](#)

[BDP Smart](#)

[Marine Traffic](#)

## Trading Orders

[Direct and Indirect Trading](#)

[PURCHASING ORDER FOR TRADING ORDER](#)

[International Trade Basics](#)

[MIGO](#)

[When a Migo does not work](#)