

# Documentation IM

🎯 **Everything you need is right here**, from kickoff decks and workshop materials to PDDs and more, making it easy to find exactly what you're looking for and get up to speed fast !

## 📁 Explore essential decks and templates:

- [Incident\\_Management\\_Procedure\\_V1](#)
- [Deck Demo 28th of July Incident/Request](#)

## 🎧 Tutorials to help you better understand the process within the tool:

- [How to create an incident with Smart Recorder.mp4](#)
- [How to create an incident in smart IT.mp4](#)

## Recorded demo 28th of july Incident/Request

- [Recorded Video](#)



## PDD IM



PDD\_Incident\_Man...nt\_V0.2.docx.pdf