

Data Platform - Access Guide

1. Purpose

This document defines the required access permissions, software installations, and setup steps for onboarding a new developer into the Data Platform team.

Note – *Every developer must ensure all the required access are raised and software are installed and verified in the first week of joining the team*

2. Access Request Requirements

Syra is an ITSM platform accessible to end users and IT agents for raising service requests and reporting IT incidents related to internal IT services.

Access should be automatically assigned within a week of joining.

Once access to Syra is granted, the developer can raise the remaining required access requests.

Syra Link - [Digital Workplace - Home](#)

3. Required System Access

- [Entra ID creation – SQO account for Azure access](#)
- [Access Provisioning for Azure Resources](#)
- [Access Provisioning for Fabric Workspace](#)
- [BMC Helix Access Management](#)
- [Raise VM \(VDI\) request.](#)
- [Access to Jira](#)
- [Access to GitHub](#)
- [Software installation on VDI](#)

4. Important Links

SYSight - <https://wiki.syensqo.com/display/SYS/SySight+Home>

SYGPT- <https://sygpt.syensqo.com/#/chat/>

The Hub - https://thehub.syensqo.com/en?check_logged_in=1

Replicon - <https://login.replicon.com/>

Github - <https://github.com/orgs/SQO-SySight/repositories>

Azure - <http://portal.azure.com/>

Fabric - <https://app.fabric.microsoft.com/>

Jira - <https://syensqo.atlassian.net/jira/software/c/projects/SYSM/boards/3000>

Jira Wiki - <https://wiki.syensqo.com/display/AKC/Jira>

<https://wiki.syensqo.com/display/AKC/Jira+the+Basics>

<https://wiki.syensqo.com/display/AKC/Best+practices>

5. Support and Contacts

For any onboarding issues, contact the DataEngineerAzure@syensqo.com