

VDI Access Request

Raise TPA requests, steps mentioned in the below link,

<https://syensqo-dwp.onbmc.com/dwp/app/#!/knowledge/KBA00023401/rkm>

OR

Syra Link - <https://syensqo-dwp.onbmc.com/dwp/app/#!/catalog/category/1339/SBE/SBE>

SY|RA

Home Service Catalog My Activity GBS & IT Contacts

Home Workplace Services / Virtualization / Third Party Access (TPA)

Sort

Third Party Access (TPA) 3 items

Third-Party Access (TPA) - Manage Company / Application / Desktop Pool (Desktop Pool option is...

Third-Party Access (TPA) - technical (option available for TPA team usage only)

Third-Party Access (TPA) - User Access Management / Other Request / Software Installation (Software...

Click on **Third-Party Access (TPA) - User Access Management / Other Request / Software Installation** (Software installation option is available for TPA team usage only)

Third-Party Access (TPA) - User Access Management / Other Request / Software Installation (Software installation option is available for TPA team usage only)

Request for  Edit Quantity

Neha Nayak 1

Contact Details

Email Address

neha.nayak-ext@syensqo.com

Phone Number

###

Type of Request (required)

☐ TPA - Add / Remove (User): Grant or revoke access for users in TPA

☐ TPA - Software Installation (internal TPA usage only): Option not available for end-users

☐ TPA - Other requests: Any request not covered by the other options available

Requester Manager

Hrishikesh Nandanwar

Submit request

Save and close

Collaborators

Type of Request - Select TPA - Add/Remove (User)

Request for  Edit Quantity

Neha Nayak 1

Contact Details

Email Address

neha.nayak-ext@syensqo.com

Phone Number

###

Type of Request (required)

- ☒ TPA - Add / Remove (User): Grant or revoke access for users in TPA
- ☐ TPA - Software Installation (internal TPA usage only): Option not available for end-users
- ☐ TPA - Other requests: Any request not covered by the other options available

Type of Action (required)

- ☐ Add User(s)
- ☐ Remove User(s)

Requester Manager

Hrishikesh Nandanwar

Type of Action - Add User(s)

Then additional fields will appear, fill all the required fields and add collaborator and submit.

Company name Non-SCO (required)

Please, check the current TPA Companies created in this [spreadsheet](#)

AD Account(s) (required)

Be sure the AD account is created in Active Directory

The Email Address(es) of the User(s) : NON-Syensqo (required)

Additional Comments

Company name Non-SCO - Data Service Platform.

AD Account(s) - Ad account created while registering in Syensqo - short account name.

The Email Address(es) for the User(s): Non Syensqo - Your parent company email id

Additional Comments - This is optional, however mention the team's name and why you need VM something like below.

"Joining Data Team, hence required new VM for development and Testing."

Validation

Once access is approved and implemented, try login, steps mentioned in the below document

[Steps to access TPA using web client.docx](#)

Please reach out to tpa.operations@syensqo.com and keep **Anup Mule** in CC for any issues related to VDI