

Find out if traffic reached Selfy Server (Intermediate Service)

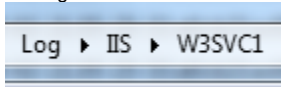
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All the clients in the plant will need to access the Selfy Server to retrieve or update records.

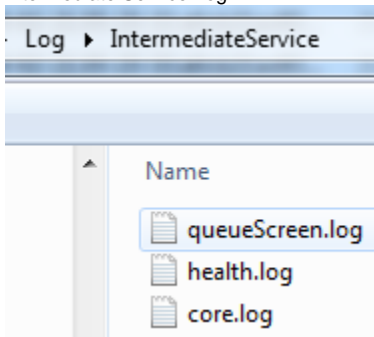
If the client is not getting a response from request, ie. No response after keying in pincode, or no loading amount. please check on the log on the Selfy Server to ensure the request traffic reaches the Selfy Server.

On the Selfy Server, there are 2 types of log. IIS log and Intermediate Service log.

- IIS Log



- Intermediate Service Log



- **queueScreen.log** - Access log to the traffic to Queue Screen.
- **health.log** - Access log to the ping logs from each of the clients. (This can be used in the future to determine the connection status from each clients. Currently in progress)
- **core.log** - Access log to all the traffic, except for the Queue Screen.

Example of IIS log:

```
2018-02-22 05:39:25 10.104.40.163 GET /intermediateservice/api/QueueScreen/LastUpdatewithin minutes=1&_1519277965037 443 - 10.104.45.10 - - 200 0 0
2018-02-22 05:39:33 10.104.40.163 GET /intermediateservice/api/vehicle/list filter=plate_number:WESSF54 443 - 10.104.45.10 - - 200 0 0
2018-02-22 05:39:33 10.104.40.163 GET /intermediateservice/api/vehicle/list filter=plate_number:WESG1460 443 - 10.104.45.10 - - 200 0 0
2018-02-22 05:39:36 10.104.40.163 GET /intermediateservice/api/QueueScreen/LastUpdatewithin minutes=1&_1519277976143 443 - 10.176.58.10 - - 200 0 0
2018-02-22 05:39:39 10.104.40.163 GET /intermediateservice/api/operation/List siteId=1&filter=pincode%3A4672 443 - 10.104.44.244 - - 200 0 0
2018-02-22 05:39:39 10.104.40.163 GET /intermediateservice/api/Transition/List operationId=7169 443 - 10.104.44.244 - - 200 0 0
2018-02-22 05:39:41 10.104.40.163 PATCH /intermediateservice/api/operation/Patch/7169 - 443 - 10.104.44.244 - - 200 0 0
2018-02-22 05:39:41 10.104.40.163 PATCH /intermediateservice/api/operation/patch/7173 - 443 - 10.104.45.10 - - 200 0 0
2018-02-22 05:39:41 10.104.40.163 POST /intermediateservice/api/Transition/Post operationId=7169 443 - 10.104.44.244 - - 200 0 0
2018-02-22 05:39:43 10.104.40.163 GET /intermediateservice/api/operation/get/7173 - 443 - 10.104.45.10 - - 200 0 0
2018-02-22 05:39:43 10.104.40.163 GET /intermediateservice/api/Job/Get jobId=43791 443 - 10.104.44.244 - - 200 0 0
2018-02-22 05:39:43 10.104.40.163 GET /intermediateservice/api/Job/Get jobId=43791 443 - 10.104.44.244 - - 200 0 0
2018-02-22 05:39:43 10.104.40.163 POST /intermediateservice/api/transition/post operationId=7173&accessPointCode=2 443 - 10.104.45.10 - - 200 0 0
2018-02-22 05:39:44 10.104.40.163 GET /intermediateservice/api/Transition/List operationId=7169 443 - 10.104.44.244 - - 200 0 0
2018-02-22 05:39:45 10.104.40.163 GET /intermediateservice/api/job/get jobId=43792 443 - 10.104.45.10 - - 200 0 0
2018-02-22 05:39:47 10.104.40.163 GET /intermediateservice/api/job/get jobId=43792 443 - 10.104.45.10 - - 200 0 0
2018-02-22 05:39:48 10.104.40.163 GET /intermediateservice/api/job/get jobId=43792 443 - 10.104.45.10 - - 200 0 0
2018-02-22 05:39:48 10.104.40.163 GET /intermediateservice/api/operation/get/7173 - 443 - 10.104.45.10 - - 200 0 0
2018-02-22 05:39:50 10.104.40.163 GET /intermediateservice/api/queue/get/10 siteId=1 443 - 10.104.45.10 - - 200 0 0
2018-02-22 05:39:51 10.104.40.163 GET /intermediateservice/api/QueueScreen/Get/1 refresh=30&simulateException=False&loadFrame=False 44
2018-02-22 05:39:51 10.104.40.163 GET /intermediateservice/api/QueueScreen/Get/assets/fonts/roboto.css X-ARR-CACHE-HIT=0&X-ARR-LOG-ID=
```

The red box - Timestamp of the traffic in GMT +0.

The blue box - Client's IP address.

Example of queueScreen.log

```
2018-02-22 06:34:08.2123 INFO 10.104.45.8 Completed Core Staging API Service - GetQueueScreen
2018-02-22 06:34:37.4372 INFO 10.176.58.36 Completed Core Staging API Service - GetQueueScreen
2018-02-22 06:34:39.4393 INFO 10.104.45.8 Completed Core Staging API Service - GetQueueScreen
2018-02-22 06:35:09.4980 INFO 10.176.58.36 Completed Core Staging API Service - GetQueueScreen
2018-02-22 06:35:10.4951 INFO 10.104.45.8 Completed Core Staging API Service - GetQueueScreen
2018-02-22 06:35:41.4399 INFO 10.176.58.36 Completed Core Staging API Service - GetQueueScreen
2018-02-22 06:35:41.8419 INFO 10.104.45.8 Completed Core Staging API Service - GetQueueScreen
```

The red box - Timestamp of the traffic in CET.

The blue box - Client's IP address.

Example of health.log

```
10.104.45.11 | 2018-02-22 00:47:51.2523
10.104.45.11 | 2018-02-22 00:47:52.3634
10.104.45.11 | 2018-02-22 00:52:51.2831
10.104.45.11 | 2018-02-22 00:52:52.3862
10.104.45.11 | 2018-02-22 00:57:51.3052
10.104.45.11 | 2018-02-22 00:57:52.4182
10.104.45.11 | 2018-02-22 01:02:51.3345
10.104.45.11 | 2018-02-22 01:02:52.4366
10.104.45.11 | 2018-02-22 01:07:51.3518
10.104.45.11 | 2018-02-22 01:07:52.4549
10.104.45.11 | 2018-02-22 01:12:51.3862
10.104.45.11 | 2018-02-22 01:12:52.4833
```

The **red** box - Timestamp of the traffic in **CET**.

The **blue** box - Client's IP address.

Example of core.log

```
2018-02-22 06:34:17.9801 INFO 10.104.40.163 Completed Core Staging API Service - GetQueue
2018-02-22 06:34:25.3425 INFO 10.104.40.163 Completed Core Staging API Service - GetOperation
2018-02-22 06:34:25.9555 INFO 10.104.40.163 Completed Core Staging API Service - ListTransitionsOperation
2018-02-22 06:34:26.6406 INFO 10.104.40.163 Completed Core Staging API Service - ApplyTransitionsOperation
2018-02-22 06:34:28.1967 INFO 10.104.40.163 Completed Core Staging API Service - GetJob
2018-02-22 06:36:41.9374 INFO 10.104.44.246 Completed Core Staging API Service - ListOperations
2018-02-22 06:36:42.5104 INFO 10.104.44.246 Completed Core Staging API Service - ListTransitionsOperation
2018-02-22 06:36:50.6189 INFO 10.104.44.246 Completed Core Staging API Service - ApplyTransitionsOperation
2018-02-22 06:36:51.1329 INFO 10.104.44.246 Completed Core Staging API Service - GetJob
2018-02-22 06:36:51.8029 INFO 10.104.44.246 Completed Core Staging API Service - GetJob
2018-02-22 06:36:52.4050 INFO 10.104.44.246 Completed Core Staging API Service - ListTransitionsOperation
2018-02-22 06:36:53.0050 INFO 10.104.44.246 Completed Core Staging API Service - ListTransitionsOperation
2018-02-22 06:38:26.3069 INFO 10.104.45.10 Completed Core Staging API Service - ListDrivers
2018-02-22 06:38:26.8719 INFO 10.104.45.10 Completed Core Staging API Service - ListOperations
2018-02-22 06:38:27.3690 INFO 10.104.45.10 Completed Core Staging API Service - ListDrivers
2018-02-22 06:38:27.9190 INFO 10.104.45.10 Completed Core Staging API Service - ListOperations
2018-02-22 06:38:59.4640 INFO 10.104.45.10 Completed Core Staging API Service - CreateOperation
2018-02-22 06:39:01.3881 INFO 10.104.45.10 Completed Core Staging API Service - GetJob
2018-02-22 06:39:02.8862 INFO 10.104.45.10 Completed Core Staging API Service - GetJob
```

The **red** box - Timestamp of the traffic in CET.

The **blue** box - Client's IP address.

Location of the log folder:

Site	Log for Selfy Server
Rheinberg	\\derbgas01\Log